

# **TouchChat**®

App Manual: English



App Version 2025.5 Manual Version DOC100208v102

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#### **App and Document Versions**

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# Welcome to TouchChat

The TouchChat® app is intended for individuals who have difficulty using their natural voice. The app is designed for individuals with Autism, Down Syndrome, ALS, apraxia, stroke, or other conditions that affect a person's ability to use natural speech.

These step-by-step instructions are intended to help you use the TouchChat app. Additional information and support are available.

### For TouchChat operational or technical support:

If you need assistance with your TouchChat software or if you experience problems, please contact us at <a href="mailto:support@touchchatapp.com">support@touchchatapp.com</a>.

### **App Safety Information**

This app is intended for use in normal communication situations. When using the app, keep the following safety guidelines in mind.

- This app is not intended to be an emergency call app or a sole communication aid.
- ⚠ Use the app safely while texting. Do not text while performing another task or activity.
- $\triangle$  The communication partner should ensure that the user takes frequent breaks to avoid eye strain.
- ⚠ Consult your vision care provider about positioning the device for the user to view the app.
- Mhen adjusting volume in the app, excessive volume or sound pressure level when using earphones or headphones can cause hearing loss over extended periods of time. Set the volume to a low level and increase it only enough that you can hear comfortably.
- ⚠ If the app stops functioning, contact Service for assistance.

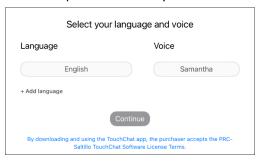
# Opening the App for the First Time

#### Agree to the Software Application License Agreement

After you download the app and open it the first time, a message will ask you to agree to the Software Application License Agreement. If necessary, tap the website link in the message to get started with the app.

### Set your language and voice.

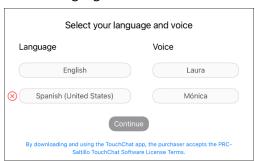
1. The startup menu will ask you to select the language and voice you want to use.



- 2. To change the default language or voice, tap on it and select a different language or voice.
- 3. To add a second language, tap + Add language. A list of available languages will open.



Select a language and then select a voice for that language.



To change the second language or voice, tap on it and select a different language or voice. To remove the second language and voice, tap the **Delete** icon  $\bigotimes$ .

- 5. Tap **Continue**. A window will give you the opportunity to set up automatic backups of your customized vocabulary files.
- 6. You can set up automatic backups now by selecting a cloud service and entering a name for your backup folder on that cloud service. Or you can select **Skip**.

#### **Notes:**

- For additional information on languages and voices, see "Working with Languages" and "Working with Voices".
- For additional information on automatic backups, see "Setting up Automatic Backups of Customized Vocabularies".

### **Current Software Version**

This user manual always reflects the current software version. If you are not running the current software version, your app may not include all of the features as described in the manual.

It is helpful to know the version of the app you are using, especially when communicating with technical support staff.

### To find your software version number:

- 1. Tap Vocab.
- 2. Tap Choose New Vocab

At the very bottom of the screen, you will see **Version**: with the version number after it. If you are running the current software version, the number you see will match the number above.

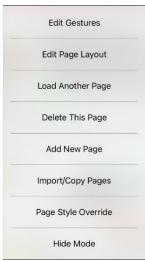
# **Working with TouchChat Menus**

To access the TouchChat menus, tap **Menu**. Menu options depend on where you are in the application and whether Edit Mode is turned on. For example:

### Menu options with Edit Mode turned off



### Menu options with Edit Mode turned on



### Menu options after you tap Vocab, tap Choose New Vocab, and tap Menu



# **Working with Vocabulary Files**

TouchChat provides a variety of pages that have different button layouts. Each set of pages, or vocabulary set, is called a vocabulary file. TouchChat-provided vocabulary files have locks in front of them indicating they cannot be deleted. Vocabulary files are provided in English and Spanish.

### **English Vocabulary Files**

**Note:** If your system language is English, the English vocabulary files will be listed individually when you tap Choose New Vocab and the Spanish vocabulary files will be located in a folder labeled "Spanish". If your system language is Spanish, the Spanish vocabulary files will be listed individually when you tap Choose New Vocab and the English files will be located in a folder labeled "Inglés".

#### 4-Basic

4-Basic offers just that, a basic vocabulary option with four buttons per page.

#### **Communication Journey: Aphasia**

"Communication Journey: Aphasia" is a vocabulary file containing features and vocabulary designed to support people with aphasia. It was developed by Lois Turner (SLP), Anne MacCallum (SLP) and Sarah Gauthier (SLP Assistant) in consultation with a group of speech-language pathologists who work exclusively with people with aphasia and brain injuries. All the participants work at CAYA (Communication Assistance for Youth and Adults) and the GF Strong Rehabilitation Centre in Vancouver, BC, Canada. The framework of the file was derived from the Life Participation Approach to Aphasia from the Aphasia Institute in Toronto, Canada. The pages were created to facilitate participation in daily activities and to promote social links.

Aphasia, a disorder caused by damage to the parts of the brain where language is stored, may affect the ability to comprehend language, to express oneself, to read, or to spell and write. "Communication Journey: Aphasia" can easily be adapted for use by people with different types of aphasia and a range of cognitive levels and degrees of severity.

Symbols, photographs, visual scenes, videos, or words can be used on the message, topic, and script pages. Included are pages that facilitate supported communication techniques, self-advocacy, directing care, and repair of communication breakdowns. Types of information typically included in communication books—such as pain and emotion scales, maps, and templates for personal information and life stories—are also incorporated into the vocabulary file. Specialized features include variable "rate of speech" and "pause between words". Grid size and vocabulary are easily customized to reflect and support the life experiences of the person with aphasia.

Although this vocabulary file contains starting-point vocabulary commonly required by adults with aphasia, it *must* be customized. Each person has a unique history, and the file must reflect that person's life, experiences, and abilities.

#### **Engage for iOS**

Engage for iOS is a tool to help individuals learn to use a grid-based display for communication. It targets early motor and communication skills with practice activities and vocabulary grids. Individuals can improve their tracking, scanning, and selection skills, and express their choices and preferences. Engage for iOS also allows customization and editing of pages to meet the individual's unique needs.

#### MultiChat 15

MultiChat 15 is now offered in a Student, Adolescent and Adult version and was created for individuals with emerging language skills. There are multiple forms of communication available in this program: sentences, phrases, individual words, recordings for story-telling and visual scenes. Also included are interactive play and reading pages, and social pages. There are symbols on every button with the exception of several core words.

#### myCore

myCore is a combination of core and phrase-based vocabulary geared toward individuals who have literacy skills.

#### myQuickChat

myQuickChat is an introductory communication system geared toward child and adult AAC users with complex communication needs. myQuickChat is available for both kids and adults in 4, 8, and 12 locations, each with an identical 16-location Support Master Home Page. myQuickChat was created to offer a high frequency, phrase-based communication system in an easy to use yet very engaging format. The progressive system offers a variety of topics for everyday needs and conversation and provides AAC users with immediate and more successful communication exchanges within a variety of settings.

#### **Spelling**

Spelling is a QWERTY keyboard page set with four word prediction buttons and a few pre-stored phrases.

#### **VocabPC**

VocabPC was designed by Gail Van Tatenhove, PA, MS, CCC-SLP, for adults and adolescents with developmental disabilities. Vocabulary in VocabPC is arranged as carrier phrases, interactive sentences, activity vocabulary and naming words. VocabPC uses a 12-location page layout. Both portrait and landscape versions of VocabPC are included.

#### WordPower20 Simply

WordPower20 Simply incorporates carrier phrases with core words for quick and easy language generation. It can be used as a phrase-based system or as a word-based system. For example, you could use the carrier phrases "I want...", "I like...", and "I need..." to generate sentences. Or you could use the individual pronouns "I", "it", and "you", or sentences starters such as "can" and "do." When the individual pronouns are selected, a page of frequently used verbs and helping verbs also becomes available. You can quickly finish a sentence using a phrase such as "to eat...", "to play...", "to watch...", etc., or you can select "to" and have a more expanded set of verbs available.

#### WordPower25 Touch & Scan

The WordPower25 Touch & Scan vocabulary is designed to be accessible via direct selection as well as scanning for quick and easy language generation. It incorporates carrier phrases with core words that move seamlessly between the main page and related categories. Individuals who need a sophisticated and efficient language system with a minimum number of cells per page will benefit from this robust vocabulary.

#### WordPower42

WordPower42 is a word-based vocabulary that allows for easy and intuitive communication. WordPower42 is a generative language system that will be familiar to those using WordPower® on other systems, and it is easy to learn for new users.

#### WordPower42 Basic

WordPower42 Basic is a simplified version of WordPower42. This word-based system remains rich in core vocabulary, and it may be appropriate for beginning users or those who need a more basic vocabulary design. It is designed to make communication fast and easy.

#### WordPower48

WordPower48 is very similar to the 42-location, but in the extra column on the left, you now have a clear display, delete word, period, and plural. This configuration can be set up for scanning or to be used with a keyguard.

#### WordPower60

WordPower60 consists of a large number of high-frequency words available on the main page, resulting in fast communication with reduced keystrokes. Word completion and logical next words are used, and the "grammar" function provides morphological endings to verbs, nouns, and adjectives. Spelling with word prediction along with the category-based pages contained in all other versions of the vocabulary are also available. This vocabulary is configured to work with a keyguard.

#### WordPower60-Basic

WordPower60-Basic was designed with early language learners in mind, providing ample picture support and novel structures to facilitate expressive language development. Core vocabulary is embedded within category and activity pages, allowing easy generation of language from the main core page as well as within specific topic-based pages. Core words remain consistent in terms of placement and access, providing a natural bridge between core and fringe words. Early literacy is enhanced by providing pages designed to teach language and core through children's books.

#### WordPower80

WordPower80 is for someone who has good vision, motor skills, and literacy skills. WordPower80 vocabulary pages consist of core vocabulary, spelling, and word prediction.

#### WordPower108

WordPower108 consists of a large number of high-frequency words on the main page, resulting in fast communication and quick access to core words. Word completion and logical next words are used, and the "grammar" function provides morphological endings to verbs, nouns, and adjectives.

#### WordPower108 with Keyboard

WordPower108 with Keyboard is a vocabulary consisting of high frequency core words, spelling, and word prediction. With the keyboard on the main page, the communicator moves seamlessly between words and spelling, thus minimizing keystrokes and the need for navigation. Some core words are embedded within the category pages in order to assist in bridging the gap between core and fringe vocabulary.

#### WordPower140 Scan & Touch

WordPower140 Scan & Touch was designed with switch scanners in mind, although direct selectors with good vision and motor skills are also appropriate. The large number of cells makes communication fast and easy, with less page navigation required. The keyboard and word prediction cells are available on the main page for easy access. Common core words are embedded within the category pages to assist with bridging the gap between core and fringe vocabulary.

### **Spanish Vocabulary Files**

**Note:** If your system language is Spanish, the Spanish vocabulary files will be listed individually when you tap Choose New Vocab and the English vocabulary files will be located in a folder labeled "English". If your system language is English, the English vocabulary files will be listed individually when you tap Choose New Vocab and the Spanish vocabulary files will be located in a folder named "español".

#### Afasia Español

Designed for people with aphasia, this group of Easy Pages incorporates pages of 12 to 15 buttons and visual scenes for watches, calendars, body parts, maps, and much more.

#### MultiChat 15 Spanish

MultiChat 15 Spanish is the student version developed for devices running TouchChat. This Spanish version is very similar to the English MultiChat 15 Student file. However, due to the differences in the two languages, some changes have been made to accurately represent each language.

#### Sin sintaxis 4 x 4 English and Spanish

Sin sintaxis 4 x 4 English and Spanish consists of categories of words with a symbol on each button. This file is intended for children who do not have the ability to construct sentences yet.

#### Sintaxis 4 x 5 English and Spanish

Sintaxis 4 x 5 English and Spanish is intended for children who are beginning to create simple sentences. Each page contains 20 buttons, and each button contains a word or phrase with a picture. Words are organized into categories with some core words for creating beginning sentences.

#### Teclado

Teclado is a Spanish keyboard.

#### **VocabPC Spanish**

VocabPC Spanish is a direct translation of the English version. VocabPC was designed by Gail Van Tatenhove, PA, MS, CCC-SLP, for adults and adolescents with developmental disabilities. Vocabulary in VocabPC is arranged as carrier phrases, interactive sentences, activity vocabulary, and naming words.

### **Canadian French Vocabulary Files**

### MultiChat 15 français

MultiChat 15 français has multiple forms of communication available in this program; sentences, phrases, individual words, recordings for story-telling and visual scenes. Also included are interactive play and reading pages, and social pages. There are symbols on every button with the exclusion of several core words.

### **Épeler français**

Épeler is a QWERTY keyboard page set with four word prediction buttons and a few pre-stored phrases.

### 4 de base français

4 de base is a simple vocabulary option with 4 buttons per page.

### **Communication Journey: Aphasie français**

Communication Journey: Aphasie français is a vocabulary file containing features and vocabulary designed to support people with aphasia. It was developed by Lois Turner (SLP), Anne MacCallum (SLP) and Sarah Gauthier (SLP Assistant) in consultation with a group of speech-language pathologists who work exclusively with people with aphasia and brain injuries. Designed for individuals with aphasia that is a simple page set that incorporates 12-15 button pages and visual scenes for clocks, schedules, body, maps, and much more.

#### **VocabPC français**

VocabPC français was designed by Gail Van Tatenhove, PA, MS, CCC-SLP, for adults and adolescents with developmental disabilities. Vocabulary in VocabPC is arranged as carrier phrases, interactive sentences, activity vocabulary and naming words. VocabPC uses a 12 location page layout.

#### WordPower60 français

WordPower60 français is designed to be comparable in terms of content and design to the English WordPower60 vocabularies. Core vocabulary is embedded within the category and activity pages, allowing easy generation of language from the main core page as well as within topic-based pages. Core words remain consistent in terms of placement and access, providing a natural bridge between core and fringe words.

#### **WordPower 120 français**

WordPower 120 francais is designed to be intuitive and easy to use and meets the communication needs of a wide group of individuals in French speaking cultures. The vocabulary includes easy to access basic communication for beginning communicators, as well as sophisticated language and grammar for individuals with advanced cognitive and linguistic abilities. With the keyboard on the main page, the communicator moves seamlessly between words and spelling, thus minimizing keystrokes and the need for navigation. Category based pages include core vocabulary, allowing easy generation of language from the main page as well as within specific topic-based pages. (AZERTY file also available)

#### **WordPower 120 français AZERTY**

WordPower 120 francais is designed to be intuitive and easy to use and meets the communication needs of a wide group of individuals in French speaking cultures. The vocabulary includes easy to access basic communication for beginning communicators, as well as sophisticated language and grammar for individuals with advanced cognitive and linguistic abilities. With the keyboard on the main page, the communicator moves seamlessly between words and spelling, thus minimizing keystrokes and the need for navigation. Category based pages include core vocabulary, allowing easy generation of language from the main page as well as within specific topic-based pages. (QWERTY file also available)

### Loading a Vocabulary File

1. Tap Vocab. The menu option Choose New Vocab will be displayed.



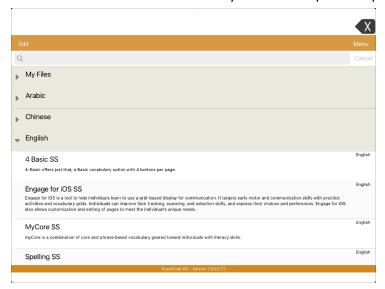
2. Tap Choose New Vocab. A page will display a list of the available vocabulary files.

Customized files are listed under My Files.

All other files are organized by language.

To make sure that you are working with the latest version of a vocabulary file, view the Modified date and time that appear after the vocabulary name.

A checkmark indicates the vocabulary file that was previously selected.



**Tip:** You can either scroll down the list to see all available vocabularies or search for a vocabulary. To search for a vocabulary, drag down on the list to reveal the search bar above the list. Tap the search bar to open a keyboard and enter a complete or partial vocabulary name. You can enter any characters from the beginning, middle, or end of a name. Only those vocabulary names that include the characters you enter will be listed. Close the keyboard.

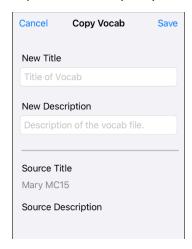
- 3. Select the vocabulary file you want to load.
- 4. Once loaded, explore the pages and button organization by choosing the buttons. Buttons with arrows will navigate to new pages.

**Note:** If you plan to customize a vocabulary file, you must first make a copy of it. See "Copying a Vocabulary File".

### **Copying a Vocabulary File**

To customize a vocabulary file, you must first make a copy of the original file. Once you make a copy, you can edit the copy. This keeps the original files in place in case they are needed at a later time.

- 1. Tap Vocab and tap Choose New Vocab.
- 2. Tap Menu and tap Copy a Vocab. A list of vocabulary files will open.
- 3. Tap the vocabulary file you want to copy. The Copy Vocab window will be displayed.



- 4. Give the file a new title and description.
- 5. Tap Save.

### **Creating a New Blank Vocabulary File**

- 1. Tap Vocab and tap Choose New Vocab.
- 2. Tap Menu and select Create New Vocab.
- 3. Give the new vocabulary file a title and description.
- 4. Tap **Save**.
- 5. Find the new file you created in the list of available vocabularies and tap the file to open it.
- 6. Tap Menu and select Edit Page. A page of blank locations will open.

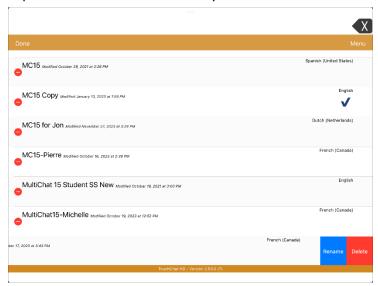


- 7. Tap Menu and select Edit Page Layout.
- 8. Set the number of buttons on the page by selecting the number of rows and columns.
- 9. Tap the first blank location and start creating buttons.
- 10. When you finish, tap **Done**. You have created the first page of your new vocabulary.

### **Renaming a Customized Vocabulary File**

You can only rename custom vocabulary files (files that are displayed with unlocked padlocks). The original vocabulary files are displayed with locked padlocks and cannot be renamed.

- 1. Tap Vocab and tap Choose New Vocab. A page will list the available vocabulary files.
- 2. Tap **Edit** in the upper left corner of the page. A red icon will be displayed for each custom vocabulary file.
- 3. Tap the red icon onext to the file you want to rename. Rename and Delete buttons will appear.

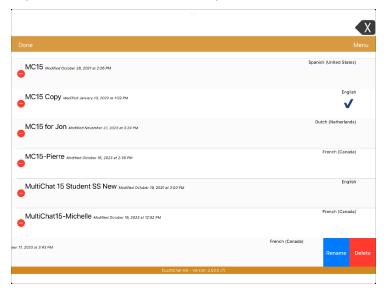


- 4. Select **Rename**. The Rename window opens.
- 5. Tap the name field to open the keyboard.
- 6. Enter the new name, tap Save, and tap Done.

### **Deleting a Customized Vocabulary File**

You can only delete custom vocabulary files (files that are displayed with unlocked padlocks). The original vocabulary files are displayed with locked padlocks and cannot be deleted.

- 1. Tap Vocab and tap Choose New Vocab. A page will list the available vocabulary files.
- 2. Tap **Edit** in the upper left corner of the page. A red icon will be displayed for each custom vocabulary file.
- 3. Tap the red icon on next to the file you want to delete. Rename and Delete buttons will appear.



4. Tap **Delete** and tap **Continue** at the Delete Vocabulary message.

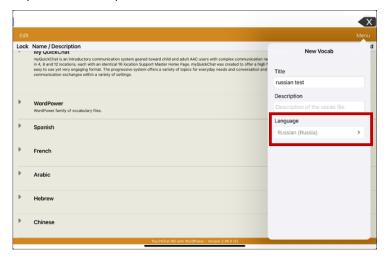
Note: If you did not intend to delete this vocabulary file, tap Cancel.

5. Tap **Done**.

**Note:** To prevent yourself from accidentally deleting a customized file, select **Menu > Settings** and scroll to the "Editing" section. Make sure that the option "Allow Vocabulary Deletion" is turned **off**. Turn this setting on only if you are sure you want to delete a specific customized vocabulary file.

# Selecting the Language for a New Vocabulary File

- 1. Tap Vocab and tap Choose New Vocab.
- 2. Tap Menu and tap Create New Vocab. The new Vocab window will open.

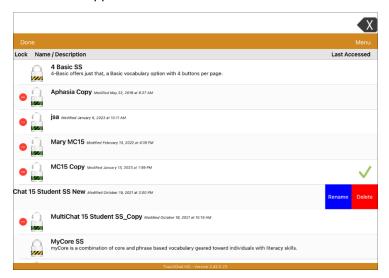


- 3. Give the new vocabulary file a title and description.
- 4. Tap the Language field. A list of languages will open.
- 5. Select the language you want for the vocabulary.
- 6. Tap **Save**.

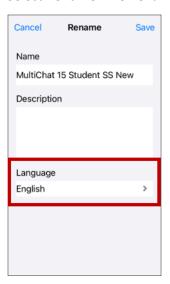
# Changing a Vocabulary File's Language

You can only make changes to custom vocabulary files (files that are displayed with unlocked padlocks). The original vocabulary files are displayed with locked padlocks and cannot be changed.

- 1. Tap Vocab and tap Choose New Vocab. A page will list the available vocabulary files.
- 2. Tap **Edit** in the upper left corner of the page. A red icon will be displayed for each custom vocabulary file.
- 3. Tap the red icon on next to the file for which you want to change the language. Rename and Delete buttons will appear.



4. Select Rename. The Rename window opens.



- 5. Tap the Language field. A list of languages will open.
- 6. Select the language you want for the vocabulary.
- 7. If you only want to change the vocabulary language, keep the same name for the vocabulary file. If you want to change both the vocabulary language and name, enter a new name for the vocabulary.
- 8. Tap Save and tap Done.

# **Backing up a Customized Vocabulary File using iTunes®**

It's a good idea to keep copies of all custom files on a computer for safekeeping. We suggest always using a wired connection to a computer to copy files consistently.

- 1. Connect the device to the computer.
- 2. Open iTunes on the computer.
- 3. In TouchChat, tap Vocab and Choose New Vocab.
- 4. Tap Menu and select Import/Export Vocab and then select Export to iTunes.
- 5. From the menu that opens, select the vocabulary file you want to export and select Save.
- 6. In iTunes on the computer, click the small device icon in the upper left portion of the window.



- 7. In the window that opens, click **File Sharing** on the left.
- 8. In the Apps column, select the **TouchChat** app.
- 9. From the column under TouchChat Documents, select the vocabulary file you are exporting.
- 10. Click **Save** on the bottom right. A Save window will open.
- 11. Navigate to the folder in which you want to save the file and click **Select Folder**.
- 12. Click **Done** and exit from iTunes.

## Backing up a Customized Vocabulary File using iShare

**Important:** Before starting this procedure, make sure the device is connected to the Internet. On the device, go to **Settings** and then **Wi-Fi**.

To use iShare, you must have an iShare account.

- 1. In TouchChat, tap Vocab and Choose New Vocab.
- 2. Tap Menu and select iShare Service.
- 3. Select Login to iShare.

**Note:** If you don't have an iShare account, you can receive a free 365-day trial by selecting **Register for iShare**. Enter your name, create and confirm a password, and select **Register**.

- 4. Enter your iShare account e-mail address and password.
- 5. Select Login and select Okay.
- 6. Choose the folder you want to use.
- 7. Select + and then select the file you want to save.
- 8. Enter a name, description, keywords, and file revision.
- 9. Select Upload and select Okay.

To download a previously saved file: Navigate to the folder, select the file, and select **Download**. To delete a previously saved file: Navigate to the folder, select the file, select **Delete**, and select **Yes** to confirm.

# Backing up a Customized Vocabulary File using AirDrop®, Google Drive™, or Email

- 1. In TouchChat, tap Vocab and Choose New Vocab.
- 2. Tap Menu and select Import/Export Vocab.
- 3. Select Export and Share.
- 4. Select the vocabulary file you want to export.
- 5. Select **Done** and select the method you want to use to share the file.
  - **AirDrop:** Bluetooth and Wi-Fi must be active. You will see the nearby devices that have AirDrop on and can accept your file. Choose the device you want.
  - Google Drive: Requires Google Drive set up on the device and access to Wi-Fi.
  - Email: Requires an email account set up on the device and access to Wi-Fi.

# Backing up a Customized Vocabulary File using Dropbox®

You must have a Dropbox account. Wi-Fi must be active or you must have the Dropbox app on your device.

- 1. In TouchChat, tap Vocab and Choose New Vocab.
- 2. Tap **Menu** and select **Import/Export Vocab**.
- 3. Select **Dropbox**.
- 4. Select **Export to Dropbox**.
- 5. Sign into **Dropbox**.
- 6. Select the vocabulary file you want to export.
- 7. Select **Upload**. When "Upload Complete" appears, select **Okay**.

### **Setting up Automatic Backups of Customized Vocabularies**

#### Notes:

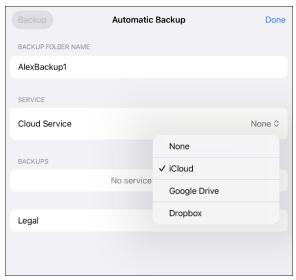
- You must have a Wi-Fi connection to back up files to a cloud service.
- This process automatically backs up a customized vocabulary file immediately after you edit it.
- A backup keeps the latest three versions of a file.

#### If you are a current user of the app:

- 1. In the app, select Vocab and Choose New Vocab.
- 2. Select Automatic Backup.
- 3. Enter a backup folder name and select **Save**.

**Note:** You must enter and save a folder name before you can proceed. Enter letters and numbers only; no special characters or spaces.

4. Select a cloud service to link to the app.



- 5. Sign in to the cloud service. You should return to the list of vocabularies on your device.
- 6. If you want to make an initial backup of all customized vocabulary files currently on the device, select the blue **Backup** button at the top of the window.



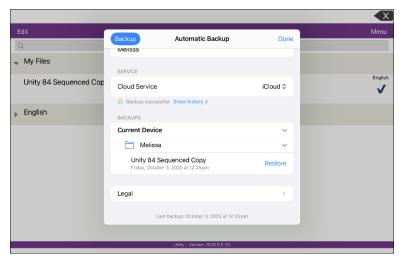
7. The process will automatically back up a customized vocabulary file each time you edit it.

#### If you are a new user of the app:

After you have agreed to the Software Application License Agreement and set your language and voice, a Connect Automatic Backups window will appear. Select a cloud service, enter a name for your backup folder on that service, and follow the prompts.

#### To restore a backed up file:

When a file is saved, "Restore" appears after the file name. To restore a backed up file to your device, select **Restore** after the file name.



When the process is complete:

- a checkmark will replace "Restore" after the file name and
- the restored vocabulary file will appear on your list of vocabularies.

### **Exporting Vocabulary Files to a USB Drive from Your Device**

- 1. Plug the USB flash drive into your device.
- 2. In TouchChat, tap Vocab and Choose New Vocab.
- 3. Tap Menu and select Import/Export Vocab.
- 4. Tap Export and Share.
- 5. Choose the vocabulary file you want to export.
- 6. Rename the file if you want and tap **Done**.
- 7. Tap Save to Files.
- 8. Select the USB drive to export the file to.
- 9. Tap **Save** at the top right corner. The vocabulary file is now saved to the USB drive.

### Importing a Vocabulary File from a USB Drive to Your Device

- 1. Plug the USB flash drive that contains the vocabulary files to import into your device.
- 2. In TouchChat, tap Vocab and Choose New Vocab.
- 3. Tap Menu and select Import/Export Vocab.
- 4. Tap **Import from Files**.

**Note:** A files window will list the vocabulary file you saved to the flash drive. You will only be able to select files that are in .ce, .prt, .wf, or pvf format.\*

5. Select the file that you want to import into your device.

**Note:** The files window will close and the import file information should appear on the Import Vocab screen. The vocabulary name will be displayed.

- 6. Edit the file information as needed.
- 7. Tap the **Import** button. The file will be imported into the vocabulary library on the device.

### Importing Multiple Vocabulary Files from a USB Drive to Your Device

- 1. Plug the USB flash drive that contains the vocabulary files to import into your device.
- 2. In TouchChat, tap Vocab and Choose New Vocab.
- 3. Tap Menu and select Import/Export Vocab.
- 4. Tap Import from Files.

**Note:** A files window will list the vocabulary files you saved to the flash drive. You will only be able to select files that are in .ce, .prt, .wf, or pvf format.

**Important:** A **Select** button should be displayed. Alternatively, the **Select** button might be located inside of a menu with an icon which is a circle with three dots. This depends on the device's screen size and orientation.

If multiple importable files are not listed in the location that opens, the **Select** button may not be available at all, even if you navigate to a location that does have multiple files. If this happens, you can first select the location where multiple files are located, then Select Cancel and reopen the import from files window.

- 5. Tap the **Select** button to start multiple file selection mode.
- 6. Choose all of the files that you wish to import, or tap the **Select All** button.
- 7. After selecting files, tap the **Open** button to prepare them for import.

Note: Tapping the Done button will cancel multiple file selection mode.

- 8. When you tap **Open**, the files window will close and all of the selected files should be listed on the Import Vocab screen.
- 9. Each file can be selected by tapping it in the list. A checkmark will appear next to the selected file.
- 10. Edit the file information as needed.
- 11. Tap the **Import** button. The files will be imported into the vocabulary library on the device.
  - Once a file has been imported, it will be removed from the list of files to import.
  - Files can be removed from the import list by left-swiping on the item.
  - If you tap the Done button, any remaining files that have not been imported will be removed from the list and not imported. The screen will then close.
  - When the last file has been imported, the Import Vocab screen will close automatically.

# **Working with Languages**

When you opened the app for the first time, you selected one or two language/voice combinations. You can add or delete languages.

### **Adding Languages**

- 1. Tap Vocab and select Choose New Vocab. The vocabulary list opens.
- 2. Tap **Menu** and select **Language & Region**. The Language & Region window shows the voice currently installed on your device.



- 3. Tap the plus sign + in the top right corner to open a list of available languages.
- 4. Select the second voice you want. The voice will appear in the Language & Region window.



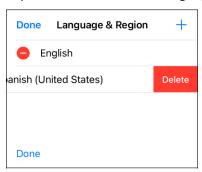
- 5. Tap Done.
- 6. Tap Menu, select Settings, and scroll to the Speech section.
- 7. Tap your voice to open the voice settings.
- 8. From the voice settings, tap the default voice for the language you added. A list of available voices opens.
- 9. Find the voice you want and select the download @ icon to download and install it.
- 10. Tap Back and Done.

# **Deleting a Language**

- 1. Tap Vocab and select Choose New Vocab. The vocabulary list opens.
- 2. Tap **Menu** and select **Language & Region**. The Language & Region window shows the voice you selected.
- 3. Tap Edit in the lower left corner. Red icons appear in front of each voice language.



4. Tap the icon for the voice language you want to delete. Delete will appear after the voice language.



- 5. Tap **Delete**. The language will be removed from the List.
- 6. Tap Done.

# **Working with Voices**

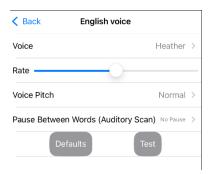
When you opened the app for the first time, you selected one or two language/voice combinations. You can add, replace, or adjust voices.

### Adding or Replacing a Voice

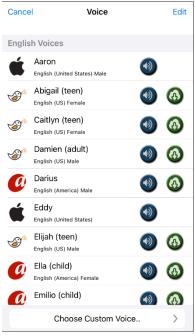
1. Tap Menu, select Settings, and scroll to the Speech section.



2. Tap your voice to open the voice settings.



3. From the voice settings, tap the voice to open a list of available voices.

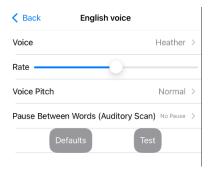


- The voice currently selected displays a checkmark 

  ✓.
- To hear how a voice sounds, select the speaker oicon.
- 4. When you find the voice you want, select the download @ icon to download and install it.
- 5. Tap the new voice to replace the original voice.

# **Adjusting a Voice**

- 1. Tap **Menu**, select **Settings**, and scroll to the Speech section.
- 2. Tap your voice to open the voice settings.



3. From the voice settings, adjust the rate, pitch and pause between words.

### **Adjusting the Rate of Speech**

Use the **Rate** slide bar to modify the rate of speech.

#### Adjusting the Pitch and Adding a Pause

To adjust the pitch, select **Voice Pitch** and then choose Lowest, Lower, Low, Normal, High, Higher, or Highest. This option is not available for all voices.

To add a delay between individual words, select **Pause Between Words** and choose 1 Second, 2 Seconds, or 3 Seconds. If you don't want a delay between words, choose **No Pause**. This option is not available for all voices.

#### **Testing Your Speech Settings**

To hear how the selected voice sounds at the current settings, select **Test**. If necessary, adjust the speech settings and select **Test** several times.

If you decide to restore all speech settings to their default values and start over, select **Defaults**. A message warns that all speech settings will return to their default values. If you want to restore the default settings, select **Continue**. If you want to keep the current settings, select **Cancel**.

When you finish changing speech settings, tap **Back** and then **Done**.

### **Creating Your Voice with The Voice Keeper**

#### To create the voice:

1. Download The Voice Keeper app or go to The Voice Keeper website at <a href="https://www.thevoicekeeper.com">www.thevoicekeeper.com</a> and follow the instructions to create a free account.

As you record your voice, keep in mind the following tips:

- Ensure you are recording in a quiet, echoless room.
- Although you can create a custom voice with only 75 sentences, recording more than 150 sentences will increase voice quality. The more you record, the better your synthesized voice will be.
- Speak naturally. Don't try to narrate or emphasize pronunciation. Be yourself when you read.
- Re-record a sentence if you make a mistake.

If you need help creating the voice, go to The Voice Keeper website, scroll to the bottom of the webpage, and select the **Contact us** link to reach The Voice Keeper support.

2. Try out your voice on The Voice Keeper app or website. If you are satisfied with the voice, follow the instructions below to connect the voice to your device.

#### To connect the voice:

- 1. Tap **Menu** and select **Settings**, scroll to the Speech section, and tap your voice to open the voice settings.
- 2. From the voice settings, tap the voice to open a list of available languages.
- 3. Select **Choose Custom Voice** to open a list of options.

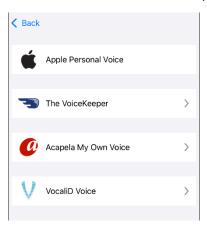


- 4. Select The Voice Keeper.
- 5. Select **Connect Your Voice** and follow the instructions.

If you need help connecting the voice to your device, contact PRC-Saltillo support at 1-800-262-1990 or service@prentrom.com.

# Setting up Your VocaliD™ Voice

- 1. Tap **Menu** and select **Settings**, scroll to the Speech section, and tap your voice to open the voice settings.
- 2. From the voice settings, tap the voice to open a list of available languages.
- 3. Select **Choose Custom Voice** to open a list of options.



4. Select VocaliD Voice.



- 5. Enter your VocaliD email address and VocaliD password.
- 6. Tap Sign In in the upper right corner to display a Download Voice prompt.
- 7. Tap **Download Voice**. "Downloading Voice" will be displayed.
- 8. When the download is complete, "New Voice Installed" will be displayed.
- 9. Tap Okay.
- 10. Tap **Done**.
- 11. Test the voice and adjust the rate and pitch as needed.

If you need help connecting the voice to your device, contact PRC-Saltillo support at 1-800-262-1990 or service@prentrom.com.

### **Creating an Apple Personal Voice**

You can create a Personal Voice on devices running iOS 17 or later: iPhone 12 or later; iPad Air (5th generation); iPad Pro 11-inch (3rd generation); or later; iPad Pro 12.9-inch (5th generation) or later. This feature is currently available in English only.

#### **Create a Personal Voice**

This process will take 30 minutes or more of speaking to train the voice and then 12 to 24 hours to process on the iPad.

**Note:** Processing will pause if you use the iPad before it is complete. You may want to agree to share the voice on all devices connected to your account so that you don't need to recreate the voice in the future.

- 1. Open the **Settings** app on your device.
- 2. Go to Accessibility > Personal Voice > Create a Personal Voice.
- 3. Follow the on-screen instructions to create a Personal Voice. You will be asked to read 150 phrases to train machine learning.
- 4. While in Accessibility/Personal Voice, make sure that "Allow Apps to Request to Use" is turned on.

#### Authorize the App to use Apple Personal Voice.

Go to **Settings** > **Voice** > **Custom Voices** > **Apple Personal Voice**. Then allow Personal Voice access in the popup. If you decline this voice access, it must be re-enabled in the iOS settings.

#### Verify that your Personal Voice Appears at the top of the Voice list

After authorizing your Personal Voice, it should appear at the top of the voice list. If it does not appear, restart the app. If does appears but will not speak, restart the iPad.

Once enabled, your Personal Voice should have the same basic functionality as any other Apple voice.

## Changing How a Word is Pronounced by a Voice

Before changing the pronunciation of a word, be sure that the voice you want to use is selected. Pronunciation lists are unique for each voice synthesizer. For example, Apple voices and The Voice Keeper/Almagu voices have separate pronunciation lists.

### Change the Pronunciation of a Word

- 1. Tap Menu and select Edit Pronunciations.
- 2. Tap the plus sign +.



- 3. Enter the word and then enter the word phonetically (the way it should be pronounced).
- 4. Tap **Pronounce** to hear the pronunciation. Modify the pronunciation as often as necessary until the word is pronounced the way you want it..
- 5. Tap Save and tap Done.
- 6. For information on changing a pronunciation for a specific button, see "Changing How a Word is Pronounced in a Button Message".

#### **Delete an Alternative Pronunciation**

- 1. Tap Menu and select Edit Pronunciations.
- 2. Tap **Edit** to display a delete icon in front of each pronunciation.
- 3. Tap the icon in front of the word you want to delete.
- 4. Select Delete.
- 5. Tap Done.

#### **Delete All Phonetic Pronunciations**

**Important:** This option will delete *all* phonetic pronunciations for the voice.

- 1. Tap Menu and select Edit Pronunciations.
- 2. Tap Clear.
- 3. Select Yes.

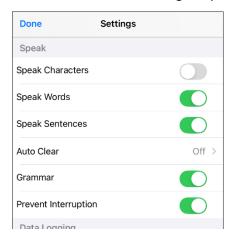
#### **Restore the Default Pronunciations**

**Important:** This option will only restore the default (pre-set) phonetic pronunciations for the voice. It will not restore user-added phonetic pronunciations.

- 1. Tap Menu and select Edit Pronunciations.
- 2. Tap Restore Defaults.
- 3. Select Yes.

# Speaking after Every Character, Word, or Sentence

You can configure the TouchChat app to speak after every character, every word, every sentence, or any combination of these settings. Tap **Menu** and select **Settings** and scroll to the Speak section.



### **Speak Characters**

When this setting is turned on, each character will be spoken as entered.

### **Speak Words**

When this setting is turned on, each word will be spoken as entered.

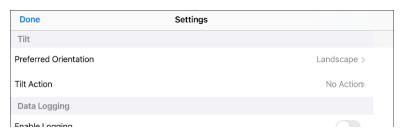
### **Speak Sentences**

When this setting is turned on, each sentence will be spoken as entered.

# **Setting Screen Orientation**

The Tilt settings are available only when the app is running on an iPhone.

- 1. Tap Menu and select Settings.
- 2. Scroll to the **Tilt** section. Each Tilt option shows the current setting.



**Preferred Orientation** allows you to set your preferred screen orientation based on how you orient the phone. If you hold the phone in portrait orientation, the screen will show "Portrait". If you hold the phone in landscape orientation, the screen will show "Landscape".

**Tilt action** determines whether moving the phone affects screen orientation. Available options are Reorient display and No action.

3. Hold the phone in the orientation you prefer and tap **Set** to set your Preferred Orientation.

For example: Hold the phone in landscape orientation and tap **Set** to set Landscape as your Preferred Orientation.



4. Select **Tilt Action** from the Settings screen. The Tilt action options will be displayed. A checkmark indicates the current selection.



When **Reorient Display** is selected, the screen will automatically reorient when you move it.

When **No Action** is selected, the screen will stay locked in the same orientation when you move it.

5. Lock the screen in your Preferred Orientation or allow the orientation to change as you move the phone.

For example: If you prefer to keep the screen in landscape orientation no matter how you turn the phone, hold the phone in landscape orientation and select **No Action** to lock the screen.

# **Using ChatEditor with TouchChat**

ChatEditor™ is a supplemental program that runs on a Microsoft® Windows® desktop or laptop computer. It allows you to customize vocabulary files. Although customizing is also possible on the device itself, the Editor allows the family and/or professionals to customize the vocabulary when the device is not present.

**Note:** Having the custom vocabulary on a computer is recommended as a backup to the device. See "Copying a Vocabulary File from the Device to ChatEditor using iTunes".

### **Downloading and Installing ChatEditor**

**Important:** With software release 2.0, we replaced Touch Chat Windows Editor with ChatEditor. If you have used Touch Chat Windows Editor in the past, it will no longer work with 2.0 files or newer.

The installation process installs ChatEditor on your computer and creates a desktop shortcut to the ChatEditor application.

**Tip:** To see a video that explains how to download and install ChatEditor, go to http://touchchatapp.com/support/videos/touchchat-chat-editor-installation

#### To download and install ChatEditor:

- 1. Go to http://touchchatapp.com/support/software-updates
- 2. Under "ChatEditor for Windows", select the <u>Download version</u> link.
- 3. Save the downloaded ChatEditor\_x.x.x\_Setup.exe file to your desktop.
- 4. Double-click the ChatEditor\_x.x.x\_Setup.exe file to start the installation process.
- 5. Select the language you want to use for the installation and click **OK**.
- 6. Click **Next**, accept the license agreement, and click **Next**.
- 7. Click **Install**. When the installation process is complete, click **Finish**. You should see a desktop shortcut to the ChatEditor application.

## **Configuring ChatEditor**

- 1. Double-click the ChatEditor desktop shortcut to open ChatEditor.
- 2. Select **TouchChat** from the Choose Product window and click **OK**.
- 3. Select your language from the Choose Language window and click **OK**.
- 4. Select one or more symbol sets from the Choose Symbol Sets window.
  - **Important:** This symbol set must match what is on the device you are supporting.
- 5. Click **OK**.
- 6. Type a descriptive name for the configuration in the Enter Name window and click OK.
- 7. ChatEditor will open.

**Note:** You may need to set up multiple configurations if you support more than one client.

## **Enabling Speech in ChatEditor**

When you install ChatEditor, a message similar to the following will be displayed:

Speech is currently disabled.

Please connect a TouchChat device to this computer to enable speech.

#### Choose **OK** to close the message.

To enable speech in ChatEditor, simply connect a USB cable between your computer and your device.

Test the Editor to verify that speech is working. Then disconnect the cable. Speech will now be enabled whenever you use the Editor; you will not need to re-connect the cable.

## **Opening ChatEditor**

To open the Editor for normal use after you have set up a configuration, choose the ChatEditor shortcut from your computer's desktop. The Editor will open on your computer.

## **Using ChatEditor to Create Instructional Materials**

Capture sequences of buttons from screens in ChatEditor to paste into instructional materials you create such as Word documents, PowerPoint presentations, flash cards, etc.

- 1. In ChatEditor, choose **Capture** in the top section of the Editor window. The Button Capture window will open.
- 2. With **Capture Selections** selected, start selecting the buttons you want to appear in your document. Each button you select will be captured in the Button Capture window.



3. When you finish capturing a sequence of buttons, choose **Copy to Clipboard**. The sequence will be cleared from the Button Capture window.

**Tip:** If you make a mistake and want to remove a sequence of buttons from the Button Capture window, select **Clear** and start a new sequence.

- 4. In your document, insert the cursor and select **Paste**. The sequence will be pasted into the document.
- 5. Capture the next sequence.
- 6. When you finish capturing sequences, select **Exit** to close the Button Capture window.

### **Notes on Capturing Button Sequences**

If you need to try several sequences to find the one you want, turn off Capture Selections. Once you decide what you want to capture, turn Capture Selections back on.

If you make a mistake, select **Clear** and start capturing the sequence again. Keep in mind that Clear removes **all** captured content from the Button Capture window.

## Transferring a Vocabulary File from ChatEditor to the Device using iTunes

- 1. Open ChatEditor on your computer.
- 2. Select **Library** > **Transfer** > **Vocabs to File**. The Transfer box will appear.
- 3. Highlight the file you want to transfer and click **Transfer** in the top left.
- 4. Save your vocabulary file to your computer (remember where you save it).
- 5. Connect the device to the computer.
- 6. Open iTunes on the computer.
- 7. In iTunes on the computer, click the small device icon in the upper left portion of the window.



- 8. In the window that opens, click File Sharing on the left.
- 9. In the Apps column, select the **TouchChat** app. "Add File" should appear in the lower right-hand section.
- 10. Tap Add File. An Add window opens.
- 11. Locate the file you want to add to your device and tap **Open**.
- 12. The file should appear in the TouchChat Documents section.
- 13. In TouchChat on your device, select Vocab and Choose New Vocab.
- 14. Tap Menu and select Import/Export Vocab and then Export to iTunes.
- 15. Select the file you want to import and select **Save** in the top right portion of the screen. Your imported file should appear in the list of vocabularies.
- 16. Select the file.

## Copying a Vocabulary File from the Device to ChatEditor using iTunes

- 1. Connect the device to the computer.
- 2. Open iTunes on the computer.
- 3. In TouchChat, select Vocab and Choose New Vocab.
- 4. Tap Menu and select Import/Export Vocab and then Export to iTunes.
- 5. From the menu that opens, select the vocabulary file you want to export and select Save.
- 6. In iTunes on the computer, click the small device icon in the upper left portion of the window.



- 7. In the window that opens, click **File Sharing** on the left.
- 8. In the Apps column, select the **TouchChat** app.
- 9. From the column under TouchChat Documents, select the vocabulary file you are exporting.
- 10. Click **Save** on the bottom right. A Save window will open.
- 11. Navigate to the folder in which you want to save the file and click **Select Folder**.
- 12. Click **Done** and exit from iTunes.

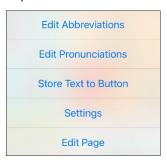
# **Editing Buttons**

What a button speaks, how it appears, what icon is shown, what action the button performs, and the location of a button can be modified. All button modifications are performed in Edit Mode.

## **Activating Edit Mode**

You can only edit a copy of a vocabulary file, not the original. To make a copy, see "Copying a Vocabulary File".

- 1. Go to the page you want to edit.
- 2. Tap Menu.



- 3. Select Edit Page. The page is now in Edit Mode.
- 4. Tap the button you want to modify. A menu opens.



- 5. Select Edit This Button. A window opens that will allow you to modify the button.
- 6. Select the menu option or options you want to use.
- 7. Tap **Save** to save your changes.
- 8. Tap **Done** to exit Edit Mode.

## **Editing a Button Label or Message**

- 1. Tap Menu and select Edit Page.
- 2. Tap the button you want to modify.
- 3. Select Edit This Button.
- 4. Tap in the Button Label area to change the label that will be displayed on the button.
- 5. Tap in the Button Message area to change the message that will be spoken.
- 6. Select **Save** and **Done**.

## Changing How a Word is Pronounced in a Button Message

- 1. Navigate to the page that contains the button you want to edit.
- 2. Tap Menu and select Edit Page.
- 3. Tap the button and select **Edit This Button**. The Edit Button window will open.



- 4. Tap in the Alternate Pronunciation box to open the keyboard.
- 5. Enter the word phonetically (the way it should be pronounced).
- 6. Tap **Pronounce** to hear the pronunciation.
- 7. Modify the pronunciation as often as necessary until the word is pronounced the way you want it.
- 8. Tap Save.
- 9. Tap **Done** to exit edit mode.

For information on changing a pronunciation for a specific voice synthesizer, see "Changing How a Word is Pronounced by a Voice".

## **Inserting Special Characters**

Sometimes you may need to insert a special character in a word that you type, such as a letter with an accent; for example,  $\dot{\mathbf{o}}$ .

On the keyboard, press and hold the applicable character key. A small menu of special characters available for that character will open above the key. Select the special character you want.

For example, to insert the special character  $\acute{o}$ , you would hold down the " $\emph{o}$ " key on the keyboard and select  $\acute{o}$  from the small menu.

# **Changing Button Images**

There are several different ways you can change the image on a button.

## **Searching for Symbols**

**Note:** When searching for symbols, your search will be based on the current vocabulary language, not the device language. For example, if you are in a Spanish vocabulary, your device doesn't need to be set to Spanish to get accurate search results.

- 1. Tap Menu and select Edit Page.
- 2. Tap the button and select **Edit This Button**.



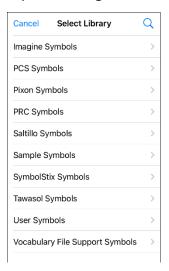
- 3. Tap **Select Image**.
- 4. Tap the magnifying glass \(\text{\tinte\text{\tinte\text{\tin}\text{\texi}\text{\texi}\text{\text{\tex{\text{\text{\texi}\text{\text{\texi}\text{\texi{\text{\text{\text{\text{\text{\texi}\text{\texit{\text{\texi{\text{\text{\text{\
- 5. Enter an image name or description.
- 6. Tap Search. Image names will be listed with preview images.
- 7. Select the image you want.
- 8. Tap Save.
- 9. Tap **Done** to exit edit mode.

## Selecting an Image from a Library

- 1. Tap Menu and select Edit Page.
- 2. Tap the button and select **Edit This Button**.



3. Tap **Select Image**.



- 4. Tap an image library.
- 5. Image names will be listed with preview images.

Note: Some libraries will display a list of image categories.

- 6. Scroll through the images and select the one you want.
- 7. Tap **Save**.
- 8. Tap **Done** to exit edit mode.

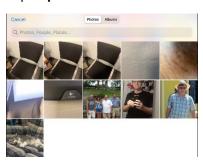
## **Importing a Photo**

This option provides access to pictures that have already been taken and saved on the device.

- 1. Tap Menu and select Edit Page.
- 2. Tap the button and select **Edit This Button**.



3. Tap Import Photo. Photos saved on your device will be displayed.



**Note:** At the top of this window, you can select albums to view collections of photos or use the search field to find photos by name.

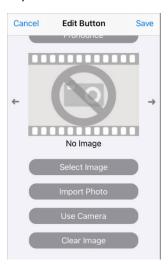
4. Tap the photo you want and tap **Use**.



- 5. Enter a name for the image and tap **Done**.
- 6. Tap Save.
- 7. Tap **Done** to exit edit mode.

# **Taking a Picture**

- 1. Tap Menu and select Edit Page.
- 2. Tap the button and select **Edit This Button**.



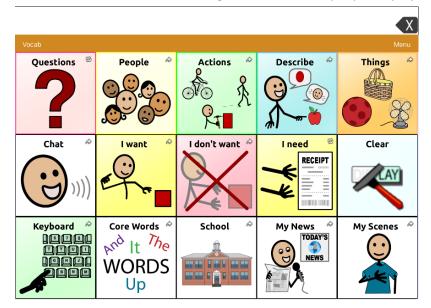
- 3. Tap Use Camera.
- 4. Tap the camera button.
- 5. Tap **Use Photo** and enter a name for the image.
- 6. Tap **Done** and tap **Save**.
- 7. Tap **Done** to exit edit mode.

# **Skin Tones for Images of People**

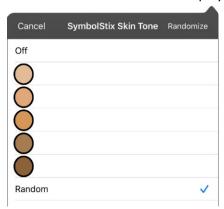
These features apply to SymbolStix images only.

## Changing the Skin Tone of all People in a Vocabulary

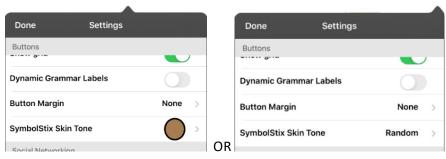
Use the Skin Tone feature to change the skin tone of people displayed on buttons in a vocabulary.



- 1. Tap Menu, select Settings, scroll to the Buttons section, and select SymbolStix Skin Tone.
- 2. A choice of skin tones will be displayed. A checkmark indicates the current selection.

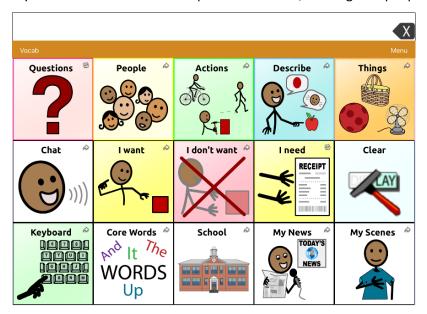


- When **Off** is selected, images of people show their default skin tones.
- When one of the five specific skin tones is selected, all images of people will show that skin tone.
- When **Random** is selected, images of people will randomly show those five skin tones throughout the vocabulary file.
- 3. Select the skin tone option you want. Your selection will appear after the "SymbolStix Skin Tone" setting. For example:

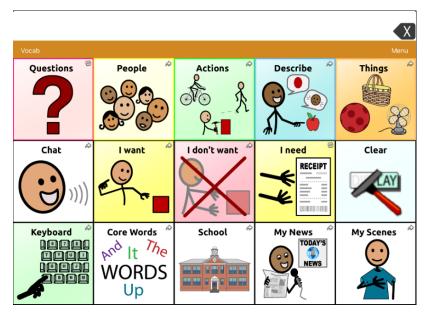


4. Select **Done**. As you navigate through your vocabulary, images of people will display the skin tone you selected or random skin tones.

If you selected one of the five specific skin tones, all images of people will show that skin tone.

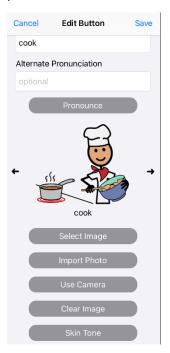


If you selected **Random**, images of people randomly show the five skin tones.



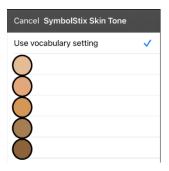
## Changing the Skin Tone of People on a Specific Button

- 1. Navigate to the page that contains the button you want to edit.
- 2. Tap Menu and select Edit Page.
- 3. Tap the button and select **Edit This Button**. The Edit Button window will display the image of the person on the button.



**Note:** The Skin Tone button only appears with buttons that display certain SymbolStix images of people.

4. Tap **Skin Tone**. A choice of skin tones will be displayed. A checkmark indicates the current selection.



- 5. Select the skin tone you want to apply to the button.
- 6. Tap **Save**. The image of the person on the button will display the skin tone you selected.
- 7. Tap **Done** to exit edit mode.

# **Changing Button Styles**

This section explains to how to resize buttons and change their styles.

## **Resizing a Button**

- 1. Tap Menu and select Edit Page.
- 2. Tap the button you want to resize and select **Change Button Size**.
- 3. Select the number of rows and columns you want.
- 4. Tap Save. Tap Done to exit edit mode.

## **Changing a Button Style**

- 1. Tap Menu and select Edit Page.
- 2. Tap the button you want to modify and select **Edit This Button**.
- 3. Scroll down to the area you want to edit.
- 4. Edit the font, font size, text color, body color, border color, and/or border width as needed.
- 5. Tap **Save** and **Done**.

## **Changing a Button's Basic Colors**

- 1. Tap Menu and select Edit Page.
- 2. Tap the button you want to modify and select **Edit This Button**.
- 3. Scroll down to the color settings and select **Text Color**, **Body Color**, or **Border Color**.
- 4. The Select Color window opens to the Default tab.



5. Select the color you want and tap **Save**.

## **Customizing a Button's Colors**

- 1. Tap Menu and select Edit Page.
- 2. Tap the button you want to modify and select **Edit This Button**.
- 3. Scroll to the color settings and select **Text Color**, **Body Color**, or **Border Color**.
- 4. The Select Color window will open to the Default tab.
- 5. Select the **Custom** tab.



### A. If you know the hex code for the color you want:

Tap the hex code at the bottom of the preview box. When a keyboard opens, enter the hex code. The preview box will show the color. Close the keyboard.

### B. To create a custom color using the color selector:

Tap in the color gradient. The cursor will move to the spot you tapped, and the preview box will show the current color and its hex code. If necessary, tap different areas until the color you want is shown.

Tip: You can also drag the cursor to areas of the color gradient.

### C. To adjust the color:

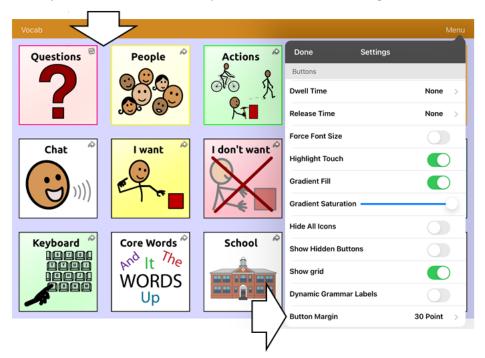
Tap the color gradient slide bar. The slider will move to that spot and the preview box will show the current color and hex code. Tap different spots along the slide bar until the color you want is shown.

**Tip:** You can also drag the slider along the slide bar. Release the slider when the color you want is shown.

- 6. When the preview box shows the color you want, select **OK**.
- 7. In the Edit Button window, select Save.
- 8. Tap **Done** to exit edit mode.

## **Adding Extra Space around Buttons**

- 1. Tap Menu and select Settings.
- 2. Scroll to the Buttons section.
- 3. Select Button Margin.
- 4. Select a margin size. The default size is None. To increase the margin, select an option between 1 Point and 100 Point.
- 5. When you make a selection, the space between buttons changes.



- 6. If you selected too much space or too little space, make another selection.
- 7. When you are satisfied with the amount of space, select **Done**.

## **Button Actions**

Button actions allow you to use a button to perform a function.

### **Available Button Actions**

### Add Message to Display

Inserts text from the button's Message box in the Speech Display Bar (SDB). The words are not spoken.

#### Add Time/Date

Displays the current date and time in the SDB

### **Apply Grammar Property**

Identifies a word as an adjective, noun, or verb

### **Apply Grammar State**

Applies a grammar rule to a word

### **Apply Modifier**

Applies the modifier that you selected to another button. A modifier is a special key on a keyboard that modifies the normal action of another key. (Caps Lock, Ctrl, Functions, Num Lock, Shift)

## **Backspace Key**

Deletes the last character in the SDB

### **Battery Status**

Displays the current battery status in the SDB

### **Calculator**

Opens a pop-up window with a functioning calculator

#### **Cancel Visit**

Clears all remaining visits

#### **Center Head Tracking**

Centers the cursor in respect to the user's current head position

#### **Character Prediction**

Sets the prediction order for character prediction buttons on a keyboard page. Tap Character Prediction to open the Prediction Order list. The number you select will determine how likely the character currently displayed in the SDB is to be displayed on the button. Options range from Number 1 (the most likely) to Number 10 (the least likely).

#### **Clear All Modifiers**

Releases any Shift, Caps, Ctrl, or Num Lock modifiers

### **Clear Display**

Clears the text from the SDB

### **Clear Grammar State**

Clears a grammar rule that has not been applied to a word

#### **Clear Last Word**

Deletes the last word from the SDB

#### **Cursor Mode**

Changes the cursor movement mode: Cycle, Character, Word, or Sentence.

If you select **Cycle**, pressing the button toggles among Character, Word, and Sentence modes. Each time you tap the button, the button label changes according to the current mode (even if you created your own button label).

If you select **Character**, pressing the button moves the cursor left or right by one character. If you select **Word**, pressing the button moves the cursor left or right by one word. If you select **Sentence**, pressing the button moves the cursor left or right by one sentence.

### Data Logging On/Off

Toggles data logging on and off. Data logging allows your device to collect language usage data that you can upload to the Realize Language website for web-based analysis.

### **Enable Assistive Touch**

Enables iOS Assistive Touch. Navigate out of the TouchChat app and take advantage of iOS accessibility features within Assistive Touch.

### Go to Vocabulary

Set up a button to open a customized vocabulary file.

#### **Grammar Action**

Changes the existing word to the chosen grammatical form, add –ed, add –en, add –er, add –est, add –ing, Add –s

#### Help Signal

Triggers a loud attention-getting sound

#### Jump to Page

Takes you to a new page for a single hit and then takes you back and does not remember any unused visits

#### **Move Cursor**

Moves the cursor in the SDB left, right, up, or down. If you select left or right, pressing the button will move the cursor left or right by one character, word, or sentence within a line in the SDB. If you select up or down, pressing the button will move the cursor up or down by one line in the SDB.

### **Navigate**

Takes you to a pre-defined page

### **Navigate Back**

Takes you to the previous page

## **Navigate to Home**

This option takes you to the home page of the vocabulary file.

### **Open App**

Opens a specific iPad® app from a vocabulary page. This action is not available on a dedicated device.

### **Open Website**

Takes you directly to the website linked to the button. When you select Open Website, you will be prompted to enter the website's URL. When Restricted View is turned on, the user cannot go beyond the first page of the website.

### Pause/Resume Speech

Pauses any speech that is currently playing—for example, a speech message or a recorded speech. Activating this action again will resume the paused speech.

### Pause/Resume Tracking

Pauses or resumes head tracking. Create a Pause/Resume button if you want a larger area to access than the smaller "Pause" and "Resume" options that appear on the navigation bar. When tracking is paused, the button turns red.

#### **Place Cursor**

Inserts the cursor in the SDB. The SDB and the button will also change to Cyan (a greenish-blue color) to indicate Place Cursor mode. When you enter additional text, the SDB will exit Place Cursor mode. To exit Place Cursor mode without entering additional text, simply tap the button.

- If the cursor is inserted at the end of the SDB, it will not appear if "Visible Cursor" is turned off in Settings > Speech Display Bar.
- If "Allow Place Cursor" is turned on in Settings > Speech Display Bar, Place Cursor will appear as an option in the SDB context menu, allowing you to press and hold on the SDB to place the cursor without setting up a Place Cursor button.

### **Play Library Audio**

Plays an audio file from the user's media library. This action is not available on a dedicated device.

### **Play Recorded Speech**

Plays recordings of someone speaking.

### **Play Video**

Plays a video file or YouTube video file. The file must be stored on the device. Add the Play Video action to a vocabulary button and tap the button whenever you want to play the video.

### **Record Speech**

Records someone speaking.

## **Repeat Last Spoken**

Repeats the last spoken message

#### **Select Profile**

Changes Settings to match the saved set of settings, saved as a profile

### **Speak**

Pronounces the text in the SDB

### **Speak Label Only**

Speaks the button label, but does not display it in the SDB

### **Speak Last Sentence**

Speaks only the last sentence in the SDB

#### Speak Last Word

Speaks only the last word in the SDB

#### **Speak Message Only**

Speaks the button message, but does not display it in the SDB

### **Speech Message**

Speaks the button message and displays it in the SDB

### **Stop Library Audio**

Stops audio and video files from the user's library. This action is not available on a dedicated device.

### **Stop Scan**

Stops a scan that is in progress

### **Stop Speech**

Stops the speech file currently playing

#### **Store Text to Button**

Stores text currently displayed in the SDB to the button you select

#### **System Keyboard**

Opens the iPad keyboard

#### Take a Photo

Activates the device camera so you can take pictures that will appear on a button and will also be saved with other images on the device.

### **Text Copy**

Copies the text in the SDB to the system clipboard. The copied text can then be pasted into other apps. This action is not available on a dedicated device.

#### **Text Paste**

Pastes the text from the system clipboard into the SDB. This allows text from other apps to be pasted into the TouchChat app. This action is not available on a dedicated device.

#### **Text Share**

Shares the text in the SDB using email, SMS text, the social network services Facebook and Twitter, or the blogging service Tumblr. This action is not available on a dedicated device.

### **Texting - Navigate to Conversations**

Allows to you add a texting button to a customized vocabulary. Use the button to open your texting app.

### **Toggle Mute/Unmute**

If the device is currently speaking a long message, selecting this button will not stop the speech but stop the speech from being spoken aloud. Selecting the same button again lets the text be heard.

### Visit

Takes you temporarily to a previously predefined page and activates a different operational mode—visit mode. Visit mode records the pages and their sequence of loading. Termination of Visit mode is caused by activation of a different type of button and returns the user to the initial page.

### **Visit Exception**

If you have one button on a Visit page that you don't want to return to the previous page, use a Visit Exception action to leave it on the page for one additional hit.

#### **Volume Down**

Turns the volume down

#### **Volume Up**

Turns the volume up

#### Webhook

Adds a webhook action to a button

#### Whiteboard

Turns a button into a free-format drawing surface. Select the pen color and width, erase or undo while drawing, and load drawings and save them by name.

#### **Word Finder**

Finds the path to a word you are looking for. This action opens a Word Finder window. Enter a word and select **Find**. One or more paths to the word are displayed. Select a path and follow it to the word.

#### **Word Prediction**

Sets the prediction order for word prediction buttons on a keyboard page. Tap Word Prediction to open the Prediction Order list. The number you select will determine how likely the word currently displayed in the SDB is to be displayed on the button. Options range from Number 1 (the most likely) to Number 10 (the least likely).

## **Adding or Changing a Button Action**

### To add a button action:

- 1. Tap Menu, select Edit Page, tap the button you want to modify, and select Edit This Button.
- 2. Scroll down to the Button Actions section.
- 3. Tap Add.
- 4. Scroll through the list of actions and tap the action you want. It will be added below the existing action for the button.
- 5. Tap **Save** and **Done**.

### To change a button action:

- 1. Tap Menu, select Edit Page, tap the button you want to modify, and select Edit This Button.
- 2. Scroll down to the Button Actions section.
- 3. Tap the existing action. The list of available actions will be displayed, with the existing action selected.
- 4. Tap the new action you want. The new action will replace the old action under Button Actions.
- 5. Tap **Save** and **Done**.

## **Changing the Order of a Button Action**

- 1. Tap Menu, select Edit Page, tap the button you want to modify, and select Edit This Button.
- 2. Scroll down to the Button Actions section.
- 3. Tap Edit. The Delete/Rename icon will appear in front of each action linked to the button.



- 4. To remove an action, tap the Delete/Rename icon and then tap **Delete**. To rearrange the order of the actions, touch and hold the gray bars to the right of an action and drag the action into the correct position.
- 5. Tap **Done**.
- 6. Tap **Save** and **Done**.

## Storing Text on a Button using a Button Action

- 1. Go to the page that includes the button on which you want to store text.
- 2. Tap Menu and select Edit Page.
- 3. Tap the button on which you want to store text.
- 4. Select Edit This Button.
- 5. Name the button, and optionally create a message and modify the style.
- 6. Scroll to the Button Actions section and tap **Add**.
- 7. Scroll through the list of actions and tap **Store Text to Button**. The action will be displayed in the Button Actions section.
- 8. Tap **Save**. Tap **Done** to exit edit mode.

**Note:** Once a sentence or phrase has been constructed, it can now be saved on a button by navigating to the location of the Store Text button that you created. Tap the button, tap **Continue**, and tap the button in which you want to store the text, and then tap **Okay**. The text will appear in the button you selected, and each time you tap that button it will speak that saved text.

## **Creating a Camera Button**

This feature provides an alternative so you don't need to enter Edit Mode to add a picture to a button.

You can create a button that allows you to take a picture that will be imported to the button automatically every time you tap the button. The picture will also be added to your library of imported images. Each time you press the button, a new image from the camera will replace the existing image on the button. If the old image on the button was imported and not used elsewhere, it will be deleted. An image will appear on the button until you press the button again.

### To set up the button action:

- 1. Go to the page with the button location you want.
- 2. Tap Menu and select Edit Page.
- 3. Tap the button you want to use.
- 4. Select Edit This Button.
- 5. Add a label and message.
- 6. Scroll down to "Button Actions" and tap **Add** to open the list of actions.
- 7. Scroll down the list and tap **Take a Photo**.
- 8. The Take a Photo action will be added to the button's actions.
- 9. Tap **Save**. Tap **Done** to exit edit mode.

### To take a photo for your button:

- 1. Tap the new button to activate the camera.
- 2. Press the camera button.
- 3. Tap Use Photo.
- 4. The photo will appear as the image on the button.

**Note:** Each time you press the button, a new image from the camera will replace the existing image on the button.

### To delete photos:

To delete photos, you must connect your device to your computer and remove the photos using Explorer from the computer.

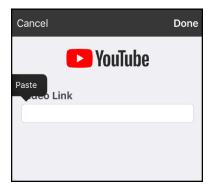
## Setting up a Button to Play a Video

- 1. In TouchChat, display the page that has the button you want to use to play the video.
- 2. Tap Menu and select Edit Page.
- 3. Tap the button you want to use and select **Edit This Button**.
- 4. Give the button a label and scroll down to the Button Actions section.
- 5. Select the existing action to open the Select Action list.
- 6. Select the action **Play Video**. The Video Type window will display two options—Library Video and YouTube Video.
- 7. Select **Library Video**. A list of available videos will open with **Videos** selected above the list.
  - If the video was originally recorded on your device, leave Videos selected
  - If the video was originally imported through the cloud, select Albums.
- 8. Scroll or search through the list.
- 9. Select the video you want. The video will appear in the Choose Video window.
- 10. Select Use. When the video finishes compressing, Play Video will be displayed under Button Actions.
- 11. Select **Save**. The label you entered will be displayed on the button.
- 12. Select **Done**. When you tap the button, the video will play.

## Setting up a Button to Play a YouTube™ Video

Note: You must have an active Wi-Fi connection.

- 1. On your device, select the YouTube video you want.
- 2. Tap the **Share** icon and then tap the **Copy Link** icon. A "Copied" message should appear.
- 3. In TouchChat, display the page that has the button you want to use to play the YouTube video.
- 4. Tap Menu and select Edit Page.
- 5. Tap the button you want to use and select **Edit This Button**.
- 6. Give the button a label and scroll down to the Button Actions section.
- 7. Select the existing action to open the Select Action list.
- 8. Select the action **Play Video**. The Video Type window will display two options—Library Video and YouTube Video.
- 9. Select YouTube Video. The YouTube window will display a Video Link field.
- 10. Press and hold on the Video Link field. A small Paste prompt will appear.



11. Tap the **Paste** prompt. The link you copied in step 2 will be pasted into the field.

- 12. Select **Done**. Play Video will be displayed under Button Actions.
- 13. Select **Save**. The label you entered will be displayed on the button.
- 14. Select **Done**. When you tap the button, the YouTube video should play.

**Note:** If you do not have a Wi-Fi connection when you attempt to play the YouTube video, the display area will be black and the following message will appear:

No Connection to YouTube

An internet connection is required to play a YouTube video.

If there is an internet connection but YouTube cannot be reached, the following message will appear:

No Connection to YouTube

YouTube appears to be blocked by your internet service provider. Please contact your network administrator.

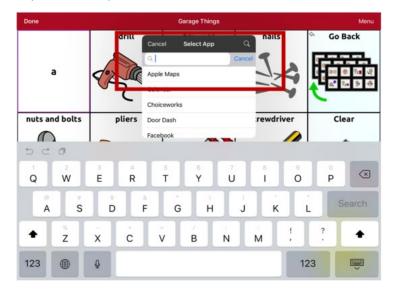
## Setting up a Button to Open an App

Note: This feature is not available in dedicated systems.

- 1. Go to the page that has the button you want to use.
- 2. Tap **Menu** and select **Edit Page**. The page is now in Edit Mode.
- 3. Either tap or touch and hold the button you want to modify.
- 4. Select Edit This Button.
- 5. Give the button a label and scroll down to the Button Actions section.
- 6. Select **Add**. A list of available actions opens.
- 7. Select the action **Open App**. The Select App list opens.
- 8. Scroll through the list or search for the app you want.

## To search for the app:

1. Select the search icon  $\bigcirc$  on the right side of the Select App title bar or drag down on the list. A keyboard will open.



- 2. Enter an app name or partial name. The search function searches for matches anywhere in an app name. For example, entering **ap** would display "**Ap**ple M**ap**s", "Google M**ap**s", "Sn**ap**chat", and "Whats**ap**p".
- 3. Select the app you want and select **Save**.
- 4. Make sure the app you select is installed on your device.

### Verify that the button opens the app

1. Exit Edit Mode and tap the button. The app should open.

**Note:** If the app requires a login, be sure you have the login information available.

2. To exit the app and return to TouchChat, tap "TouchChat" in the upper left corner of the screen.



Note: If "TouchChat" does not appear in the upper left corner of the screen, press the device Home button and reopen TouchChat.

## **Adding a Calculator Function**

- 1. When on the keyboard or numbers page, select **Menu** and **Edit Page**.
- 2. Select an empty button and select **Edit This Button**.
- 3. Type the Button Label you want; delete the Button Message; and choose the icon you want.
- 4. Scroll down to Button Actions and select **Edit** and delete **Speech Message** as the button action.
- 5. Select Add; then select Calculator.
- 6. Select Save.

## **Creating a Volume Control Button**



Excessive volume or sound pressure level when using earphones or headphones can cause hearing loss over extended periods of time.

You can add volume controls to buttons within vocabulary pages.

- 1. Go to the page on which you want to create the button.
- 2. Tap Menu and select Edit Page.
- 3. Press and hold on the button you want to use. A list of button options appears.
- 4. Select Edit This Button.
- 5. Add a button label and icon.
- 6. Under Button Actions, choose **Add**. A list of actions appears.
- 7. Choose either Volume Up or Volume Down.
- 8. Choose **Save**. Tap **Done** to exit edit mode.

## **Creating a Battery Status Button**

You can create a button that displays the battery status of both the device and the amplifier in the Speech Display Bar (SDB).

- 1. Go to the page on which you want to create the button.
- 2. Tap Menu and select Edit Page.
- 3. Press and hold on the button you want to use. A list of button options appears.
- 4. Select Edit This Button.
- 5. Add a button label and icon.
- 6. Under Button Actions, choose Add. A list of actions appears.
- 7. Choose **Battery Status**.
- 8. Choose **Save**. Tap **Done** to exit edit mode.

## Creating a Button to Show the Date and/or Time

You can create a button that will show the date, time, or both in the Speech Display Bar (SDB).

- 1. Go to the page on which you want to create the button.
- 2. In TouchChat, tap Menu and select Edit Page.
- 3. Press and hold on the button you want to use. A list of button options appears.
- 4. Select Edit This Button.
- 5. Add a button label and icon.
- 6. Under Button Actions, choose **Add**. A list of actions appears.
- 7. Choose **Add Time/Date**.
- 8. Choose one of the options: Date and Time, Date Only, or Time Only.
- 9. Choose **Save**. Tap **Done** to exit edit mode.

## Creating a Button to Open a Customized Vocabulary File

- 1. Go to the page that includes the button you want to use.
- 2. Tap Menu select Edit Page.
- 3. Select Edit this Button.
- 4. Add a button label and icon.
- 5. Under Button Actions, select Add.
- 6. Select **Go to Vocabulary**.
- 7. Select the customized vocabulary file you want the button to open.
- 8. Select **Save**. Tap **Done**.

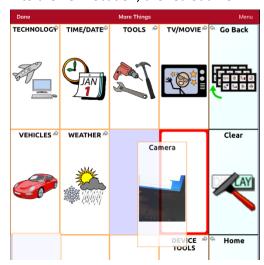
**Note:** You could use this procedure to create a bilingual vocabulary. For example, in a Spanish vocabulary, set the Go to Vocabulary action to go to an English vocabulary. Then set up a button in the same position in the English vocabulary to go to the Spanish vocabulary. This would allow you to quickly toggle back and forth between languages.

# **Moving or Hiding Buttons**

## **Dragging a Button to a New Location**

- 1. Tap Menu and tap Edit Page.
- 2. Touch the button you want to move and drag it to another location.

**Note:** When you start to drag the button, the original location will be outlined in red. As you move into the new location, the red outline will move to that location.

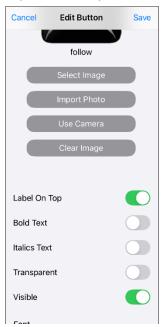


3. Upon release, the button will move to the new location. If there is already a button in the new location, it will move to the old location. The buttons will exchange locations.

## **Hiding a Button**

There are times that presenting all buttons at once might be intimidating, or in order to complete a task a button might need to be hidden.

- 1. Tap Menu and tap Edit Page.
- 2. Tap the button you want to hide and select **Edit This Button**.

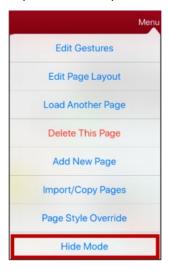


- 3. Turn Visible off.
- 4. Tap Save. Tap Done to exit edit mode.

## **Hiding Multiple Buttons at Once**

There are times when presenting all buttons at once might be intimidating, or in order to complete a task a button or button set might need to be hidden. Hide Mode hides or redisplays all buttons and button sets. When you hide a button set, all buttons in that location on that page are hidden.

- 1. Tap Menu and tap Edit Page.
- 2. Tap Menu and tap Hide Mode.



- 3. Tap the buttons and/or button sets you want to hide.
- 4. Choose **Done**. The buttons and/or button sets will be hidden. When you tap on a hidden area, it should not activate.

**Note:** To redisplay a button or a button set, tap **Menu**, tap **Hide Mode**, tap a hidden button or hidden button set, and choose **Done**.

## **Copying and Pasting a Button**

You can copy and paste buttons to new locations. If you modify a copy of a button, you will edit only the copy.

- 1. Tap Menu and tap Edit Page.
- 2. Tap the button you would like to copy. The Edit Button menu opens.
- 3. Tap Copy Button.
- 4. Tap Done.
- 5. Go to the page where you want to add the copied button.
- 6. Tap Menu and tap Edit Page.
- 7. Tap the location you wish to copy the button to. The Edit Button menu opens with additional options.
- 8. Tap **Paste Button**. The button you copied will appear in that location.
- 9. Tap Done.

## **Copying and Pasting a Button used in Multiple Locations**

If you modify a button that is used in multiple locations, the button will also be modified automatically everywhere else it appears. You may want to use this technique on buttons that contain tools used on each page.

- 1. Tap Menu and tap Edit Page.
- 2. Tap the button you would like to copy. The Edit Button menu opens.
- 3. Tap Copy Button.
- 4. Tap Done.
- 5. Go to the page where you want to add the copied button.
- 6. Tap Menu and tap Edit Page.
- 7. Tap the location you wish to copy the button to. The Edit Button menu opens with additional options.
- 8. Tap **Use Same Button**. The button you copied will appear in that location.
- 9. Tap Done.

## **Copying and Pasting a Button Style**

"Button Style" refers to the background color and the font size and options that are associated with a button. There are times when it might be faster to copy and paste a button's style from an existing button rather than editing each of these items on a new button.

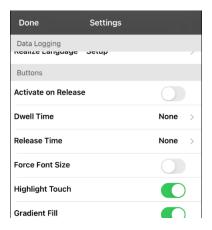
- 1. Tap Menu and tap Edit Page.
- 2. Tap the button whose style you want to copy. The Edit Button menu opens.
- 3. Tap Copy Button.
- 4. Tap the button to which you want to copy the style. The Edit Button menu opens with additional options.
- 5. Tap **Paste Button Style**. The button will display the pasted style.
- 6. Tap Done.

# **Changing Button Settings**

This section explains how to change button timing and how to hide and display button navigation arrows.

## **Changing Button Timing**

Tap Menu and tap Settings. Scroll down to the "Buttons" section.



#### **Activate on Release**

When this setting is turned on, buttons are activated when released rather than when touched. This allows the device user to slide his or her finger across the screen before finally releasing on the button that he or she wants to select. To turn the setting on or off, tap the Activate on Release toggle switch.

#### **Dwell Time**

The dwell time setting controls the delay before a button press is recognized. When the user touches a button, a slight dimming and a white square box identifies the chosen button. As long as the user continues to keep his or her finger inside the button area the dwell timer counts down. Once the time is reached, the button press is accepted. To set a dwell time, tap **Dwell Time** and select a value from 0.1 Seconds to 5.0 Seconds.

## **Release Time**

Release time applies to buttons and to the SDB.

*Buttons:* Release time is intended to help prevent accidental double button activations. When the time is set, all buttons are disabled for the specified period of time after a button is activated.

SDB: Release time is intended to prevent accidental speaking of words displayed in the SDB twice. When the time is set, the SDB is disabled for the specified period of time after the user taps the SDB to speak the words displayed. The Release Time setting does not affect the SDB Clear button (X).

To set a release time, tap Release Time and select a value from 0.1 Seconds to 5.0 Seconds.

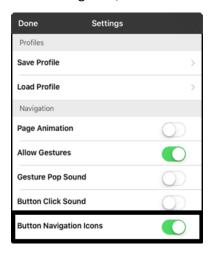
# **Hiding and Showing Button Navigation Arrows**

Buttons that navigate to new pages display a small arrow in the top right corner.



To hide or show all navigation arrows:

- 1. Tap Menu and select Settings.
- 2. Under Navigation, turn **Button Navigation Icons** on.

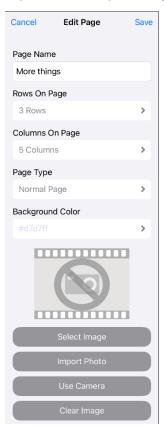


# **Working with Pages**

TouchChat allows you to rename, duplicate, load, and create pages, choose a different keyboard, copy a page from a different vocabulary, add gestures to pages, change the background color of a page, and use special pages.

## **Editing a Page**

- 1. Navigate to the page you want to edit.
- 2. Tap Menu and tap Edit Page.
- 3. Tap Menu and tap Edit Page Layout. The Edit Page window opens.



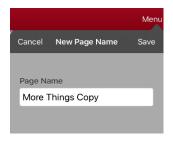
- 4. Do any of the following: (a) Rename the page; (b) change the number of rows and columns; (c) change the page type or background color; (d) add, change, or remove an image.
- 5. Tap **Save**.

## **Duplicating a Page**

- 1. Tap Menu and tap Edit Page.
- 2. Tap Menu and tap Import/Copy Pages.



3. Tap Duplicate This Page. The New Page Name window will display the current name plus "Copy".



- 4. Tap the name and use the keyboard to enter an appropriate name for the duplicated page.
- 5. Tap **Save**. The duplicated page will be displayed with the new name.
- 6. Edit the page as needed.
- 7. When you finish, tap **Done** to exit Edit Mode.

## **Loading Another Page**

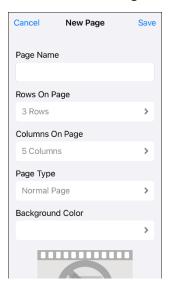
- 1. Tap Menu and tap Edit Page.
- 2. Tap Menu and tap Load Another Page. A list of available pages opens.
- 3. Scroll through the list and select the page you want to load.
- 4. Tap **Done**. This page is now available to copy buttons or make additions or changes to your vocabulary.

## **Creating a New Blank Page**

- 1. Tap Menu and tap Edit Page. The Page is now in Edit Mode.
- 2. Tap Menu and tap Add New Page. A menu provides two options.



3. Select New Blank Page.



- 4. Tap the Page Name field and use the keyboard to give the page a name.
- 5. Select how many rows and columns you want.

**Note:** The number of rows and columns from the page currently displayed appear by default. Select different numbers if appropriate.

- 6. Tap the **Background Color** field and select a color.
- 7. Select an image (optional).
- 8. Tap **Save**. A new page will appear with blank buttons.
- 9. Start creating buttons on this page.
- 10. When you finish, tap Done.

## **Creating a New Page from a Navigate Action**

- 1. Display the page from which you want to navigate.
- 2. Tap Menu and tap Edit Page.
- 3. Tap the location for a button that will navigate to the page you want to create.
- 4. Select Edit This Button. The Edit Button dialog opens.
- 5. Enter a button label and select or import an image.
- 6. Scroll down to the Button Actions section and tap the existing action to open the list of available actions.

- 7. Select the **Navigate** action to open the list of existing pages.
- 8. Tap the + in the upper right corner.
- 9. Select New Blank Page or New Page from Template.
- 10. Enter a page name. If you selected New Blank Page, adjust the number of rows and columns.
- 11. Tap Save, select No Animation, and tap Save again.
- 12. Tap **Done**.

## Creating a Button to Link to a New Page

When a button action is set to Navigate or Visit you can determine what page that button will take you to. Navigate will take you to a New Page and leave you there requiring an additional button to be selected to return to your previous page or to the home page. Visit will take you there for one selection and immediately return to the previous page. The following linking button actions are available.

### **Navigate**

Links to a new page and requires another button selected to move away from this page

#### Visit

Links to a page for a single hit and then automatically goes back to the previous page

#### **Jump to Page**

Jump to Page takes you to a new page for a single hit and then takes you back to the page that has the jump to page button.

### **Navigate Back**

Returns to the previous page

### **Navigate to Home**

Links to the home page of the vocabulary file

#### To create a linking button:

- 1. Go to the page that includes the button that you want to link to a page.
- 2. Tap Menu and select Edit Page.
- 3. Tap the button to be linked to the new page.
- 4. If the button is blank, select **Create new Button**. Otherwise, select **Edit This Button**.
- 5. Enter the label and message. (Entering a symbol is optional.)
- 6. Scroll to the Button Actions section and tap Add.
- 7. Select a navigation action for the button from the drop-down list (Navigate, Visit, Navigate Back, Navigate to Home). Navigate and Visit offer a listing of pages to link to. If you choose Navigate Back or Navigate to Home, skip to step 8.

**Note:** If there was a previous action on this button, tap **Edit**, tap the Delete/Rename icon •, tap **Delete**, and tap **Done**.

- 8. Choose the page to navigate to or visit from the listing. If the page doesn't already exist, choose + and create a new page to link the button to. Tap **No Animation**.
- 9. Tap **Save**. Tap **Done** to exit edit mode.

## **Choosing a New Keyboard**

- 1. Tap Menu and tap Edit Page.
- 2. Tap Menu and tap Import/Copy Pages.
- 3. Tap Import Another Page.
- 4. Tap the vocabulary file that contains the keyboard you want and tap the appropriate page to import.

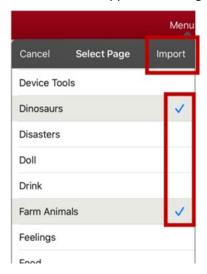
**Note:** WordPower® files have alternative pages (for example, QWERTY vs. ABC) within the same file. Simply edit the linking button to navigate to the new page **or** follow steps 5, 6, and 7.

- 5. Tap Import.
- 6. Edit the original keyboard button and have it navigate to the new keyboard page.
- 7. Edit the linking button to navigate to the new page.

## Copying a Page from a Different Vocabulary File

There are times that borrowing previously created pages could be a time saver. TouchChat allows you to import multiple pages at one time.

- 1. Tap Menu and select Edit Page.
- 2. Tap Menu and select Import/Copy Pages.
- 3. Tap Import Another Page.
- 4. Tap the vocabulary file that contains the page you want and tap the appropriate pages to import. A checkmark will appear following each page you tap.



- 5. Tap **Import** and tap **Done**.
- 6. While still in Edit Mode, tap the button that you want to navigate to the imported pages.
- 7. Select Edit This Button.
- 8. Give the button a label and, if needed, an icon and make any style changes you want.
- 9. Scroll down to the Button Actions section, tap Add, and then tap Navigate.
- 10. Tap the page you imported.
- 11. Tap an animation or No Animation.
- 12. Tap **Save**. Tap **Done** to exit edit mode.

## Adding a Gesture to a Page

- 1. Tap Menu and select Edit Page.
- 2. Tap Menu and select Edit Gestures.
- 3. Tap +. The Edit Gestures window opens.
- 4. Add a label and message.
- 5. To add gestures to an entire vocabulary file at one time, tap Apply to All Pages.
- 6. Tap the **Gesture Type** field and tap the type you want. A check mark will appear following the type you select.
- 7. Tap **Add** and select the gesture action you want.

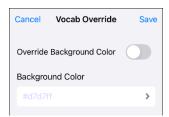
**Note:** To delete a gesture action, tap **Edit** and tap the action you want to delete. The Delete/Rename icon • will be displayed in front of the action. Tap the icon to delete the action.

8. Tap **Save**. Tap **Done** to exit edit mode.

## **Overriding the Background Color of a Page**

Use this procedure to change the background color of all pages in a vocabulary. This is especially useful if you increase the space around buttons, revealing more of the background. For information on adjusting the button margin, see "Adding Extra Space around Buttons".

- 1. Tap Menu and select Edit Page.
- 2. Tap **Menu** and select **Page Style Override**. The Vocab Override window displays color override options.



- 3. Select the **Background Color** box to open a list of colors.
- 4. Select a color. The color will appear in the Background Color box.
- 5. To override the default background color, turn **Override Background** on.
- 6. Tap **Save**. Tap **Done** to exit edit mode.

**Tip:** You can switch between the default page background colors and the override color as needed by toggling **Override Background** on and off.

# **Working with Special Pages**

You can set any vocabulary page as a special page.

- Set any vocabulary page as your home page.
- Use any vocabulary page as a template.

# **Changing Your Home Page**

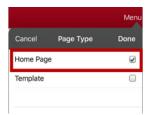
- 1. Go to the page you want to use as your home page.
- 2. Tap **Menu** and select **Edit Page**. The page is now in Edit Mode.
- 3. Tap Menu. The Edit Page menu opens.



4. Select **Edit Page Layout**. The Edit Page window opens.



5. Tap the current Page Type. The Page Type menu opens.



- 6. Select Home Page.
- 7. Tap **Done** to complete the change and tap **Done** to exit Edit Mode.

# **Setting a Page as a Template**

You can use an existing vocabulary page as a template to create new pages quickly.

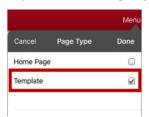
- 1. Go to the page you want to use as your home page.
- 2. Tap **Menu** and select **Edit Page**. The page is now in Edit Mode.
- 3. Tap Menu. The Edit Page menu opens.



4. Select **Edit Page Layout**. The Edit Page window opens.



5. Tap the current Page Type. The Page Type menu opens.



- 6. Select **Template**.
- 7. Tap **Done** and then tap **Save**.
- 8. The new template page is displayed with the name you gave it.
- 9. Add buttons and formatting to the page as needed.
- 10. When you finish, tap **Done** to exit Edit Mode.

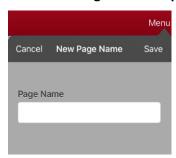
Note: To use this template to create a page, see "Creating a New Page from a Template".

# **Creating a New Page from a Template**

- 1. Tap Menu and tap Edit Page. The page is now in Edit Mode.
- 2. Tap Menu and tap Add New Page. A menu provides two options.



3. Select **New Page from Template**. The New Page Name window opens.



4. Tap the Page Name field, use the keyboard to enter a name for the new page, and tap Save.

**Note:** After you tap **Save**, the Save button will becomes disabled so you cannot accidentally tap it a second time. The message "Loading" will appear until the new page has finished loading.

- 5. The new page will be displayed with the buttons and formatting from the template and will display the name you entered.
- 6. Edit the new page as needed.
- 7. When you finish, tap **Done** to exit Edit Mode.

## **Trying to Delete Your Home Page**

The home page is the starting point for all of the words in your vocabulary. For this reason, you cannot delete the home page. If you try to delete it, a message will advise you to set a different page as the home page.

#### Example #1: Try to Delete the Home Page from the Edit Page Menu

Tap **Menu** and tap **Edit Page**. Then tap **Menu** and select **Delete This Page**. A message will warn that you cannot delete the home page and advise you to set another page as the home page.



Select **Okay** to close the message. Then set another page as the home page. See "Changing Your Home Page" If you still want to delete this page, you now will be able to.

### Example #2: Try to Delete the Home Page from the Page Type Window

Tap **Menu** and tap **Edit Page**. Then tap **Menu** and select **Edit Page Layout**. In the Edit Page window, tap **Home Page** in the Page Type field. In the Page Type window, tap the Home Page checkmark. A message will warn that you cannot uncheck the box and advise you to set another page as the home page.



Select **Okay** to close the message. Then set another page as the home page. See "Changing Your Home Page" If you still want to delete this page, you now will be able to.

# **Editing an Abbreviation Expansion**

- 1. Tap Menu and tap Edit Abbreviations.
- 2. Tap +.



- 3. In the space under Abbreviation, type the abbreviated form.
- 4. In the space under Expands to, type the full word, phrase, or sentence that it will expand to.
- 5. Tap **Save** and tap **Done**.
- 6. To trigger the abbreviation, enter the abbreviation followed by a period from your vocabulary keyboard page.

# **Searching for a Word using Word Finder**

When you don't know where a word is located in a vocabulary, use this procedure to search for the word and practice the sequence of buttons that lead to it.

- 1. From the vocabulary, select the **Keyboard**.
- 2. Select Find Word. Word Finder opens.



- 3. Enter the word you want to find.
- 4. Select Find.

**Note:** If the word is not stored, the **Find** button will remain grayed out and you will not be able to select it.

- 5. The window will display the sequence of buttons to tap to activate the word.
- 6. Tap the buttons to practice the motor pattern.

When you tap the first button in the sequence, your home page opens with the button highlighted. When you select the button, the next button in the sequence is highlighted. When you select that button, the next button is highlighted and so forth until you reach the end of the sequence.

# **Setting up and Using Word Prediction**

Word prediction helps improve your ability to communicate by "predicting" a word you intend to speak, thereby reducing the number of letters you need to enter.

When you enter the first letter on the keyboard, the app software displays a list of words beginning with that letter. As you enter more letters, the list is updated. When the word you want is displayed, you can choose it with a single tap to appear in the Speech Display Bar (SDB). The app software then predicts the next word you want to enter.

## **Selecting the Type of Word Prediction**

Two types of word prediction are available: Learning + Static and Static only. You can choose the type of word prediction to use, or you can choose to disable word prediction. Tap **Menu** and select **Settings**. Scroll to the Prediction section and select **Prediction Type**. The Prediction submenu opens. A checkmark indicates the setting currently selected.



### **Learning + Static**

Word prediction includes the ability to learn and add words to the large word prediction dictionary. The settings that apply to learning are available.

#### Static only

Word prediction uses the large word prediction dictionary. The settings that apply to learning are not available.

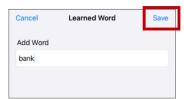
# **Adding Words using the Learned Words Screen**

Use the Add Learned Words screen to add words directly to the learning word prediction dictionary. This screen accumulates an alphabetical list of all words you added. This list provides an easy way to review your learning prediction dictionary.

1. Tap **Menu** and select **Settings**. Scroll to the **Prediction** section and select **Learned Words**. The Learned Words screen opens.



- 2. Tap the plus sign +. The Add Word screen opens.
- 3. Tap the Add Word field to insert a cursor and open the keyboard. Enter the word you want to add.



4. Tap **Save**. The word will be added to the Learned Words list.

5. Repeat steps 2, 3, and 4 for each word you want to add.



6. When you finish adding words, tap Done.

## **Deleting Prediction Words**

You can delete individual learned words or all learned words from the word prediction dictionary. Tap **Menu** and select **Settings**. Scroll to the **Prediction** section and select **Learned Words**. The Learned Words screen opens.



- To delete individual learned words, choose Edit.
- To delete all learned words, choose Clear All.

#### To delete individual learned words:

- 1. Choose **Edit**. A red icon will be displayed in front of each learned word.
- 2. Tap the red icon next to the word you want to delete. A Delete button will appear.



3. Tap **Delete** and then tap **Done** to remove the word from the list.

#### To delete all learned words:

**Important:** If you make this choice, **all** words that you added for prediction will be deleted.

- 1. Choose **Clear All**. A Delete Learned Words message will be displayed. Are you sure you want to delete all learned words?
- 2. Choose Okay. All words that you added for prediction will be deleted.

# **Adding Acapela Vocal Smileys**

Acapela-Group has created the capability of using Voice Sounds and Exclamations.

## **Adding a Sound**

Sounds are produced by the speaker's voice for laughing, breathing, sneezing, coughing, or whatever sounds our voices can produce to mimic sounds we make in our daily lives. Sounds are always between two pound signs; for example: **#LAUGH02#** in capital letters and sometimes followed by numbers if there are more than one of the same kind. The children's voices have more sounds than adult voices.

### **Adding an Exclamation**

Exclamations include a variety of letters and symbols. Type exactly what you see.

## **Finding a Vocal Smiley**

To find the list of Acapela Vocal Smiley commands:

- 1. Go to http://www.acapela-group.com/doc/Vocal%20smileys/excla.html
- Click the link to the appropriate language.
   Important: The language you select must match the language of the voice you are using.
- 3. Select the specific Vocal Smiley you want.

# **Example: Add a Smiley Face and Laugh Sound to a Button**

A button can be set up with the command in the message. However, if you use the "speech message" action, the command appears in the Speech Display Bar (SDB), which isn't ideal. A better way may be to set up a button with an emoticon symbol in the message.

For example, you could use a smiley face symbol. Note that you may need to go to **Settings > General > Keyboards** and add the Emoji keyboard so that you can type emoticon symbols. Once the button is set up with the emoticon and speech message, go to Pronunciations and add a pronunciation for the smiley face emoticon. Enter a command such as **#LAUGH02#** for the pronunciation.

To open the Pronunciation Editor, tap **Menu**, select **Edit Pronunciations**, and tap **+**. Add the same emoticon used on the button to the Word box and add the command (for example, **#LAUGH02#**) to the Pronounce As box.



Now when you touch the button, the emoticon will appear in the SDB and the laugh sound will be heard.

# **Creating a Visual Scene**

To create a visual scene, select a background image, set up the page, and add buttons.

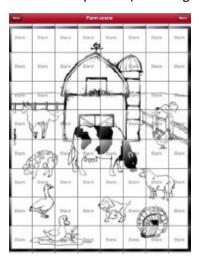
## **Selecting a Background Image**

Start by having the picture you want to use for the background image on the device. You can take a picture using your device if it has a built-in camera. Otherwise, transfer the picture to the device from a computer.

- 1. Tap Menu and select Edit Page.
- 2. Tap the location to add a linking button (the button you wish to link to your visual scene) and select **Edit This Button**.
- 3. Add a label, scroll down to the Button Actions section, and replace the existing action with Navigate.
- 4. Tap the + in the upper right corner to create your new visual scene page.
- 5. Enter a page name.
- 6. Adjust the number of rows and columns on the page. Choosing as many rows and columns as possible will make it easier to create buttons that fit with the images on the page.
- 7. Scroll down to **Import Image**.
- 8. Tap **Import Image** and take a picture or find the image you want. A thumbnail view of the image will appear above Import Image.
- 9. Tap Save, select No Animation, and tap Save again.
- 10. To verify that the button navigates to your new page, tap **Done** to exit Edit Mode.
- 11. Tap the button to navigate to the new page.
- 12. Tap Menu, select Edit Page, and proceed to the next topic, "Adding Buttons".

### **Adding Buttons**

Now with the background picture in place, using the blank buttons, buttons can be created that speak or move to other pages. In our example, let's create a button that speaks "Horse" whenever tapping on the horse in the picture (assuming we used a picture with a horse in it).

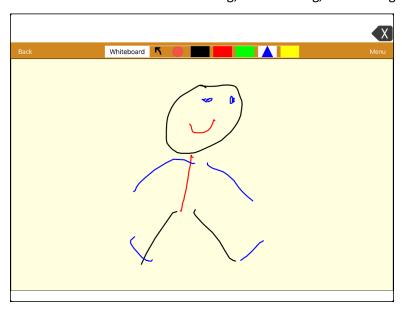


- 1. Tap the upper left corner location that covers the ear.
- 2. Select Create New Button.

- 3. Enter **Horse** into the button message box.
- 4. Set the Transparent option to the **On** position. That way the scene behind it comes through.
- 5. Tap **Save**.
- 6. Tap the newly created button and choose **Change Button Size**. From here, you can adjust the button height and width so that it fits the entire image.
- 7. Tap **Save**.
- 8. Create the remaining buttons and re-size them to go along with the scene. All the buttons can have their own size and shape.
- 9. When you finish, tap **Done**.

# **Creating and Using a Whiteboard**

Whiteboards can be used for drawing, collaborating, and sharing.



# **Creating a Whiteboard Page**

To create a whiteboard page, create a new page that has a single button and select the Whiteboard button action.

- 1. Tap Menu and select Edit Page.
- 2. Tap the button you want to link to your whiteboard page and select **Edit This Button**.
- 3. Add a label, scroll to the Button Actions section, and replace the existing action with Navigate.
- 4. Tap the + in the upper right corner to create your new whiteboard page.
- 5. Enter a page name and select **1** Row and **1** Column.
- 6. Tap Save, select No Animation, and tap Save again.
- 7. Tap **Done** to exit Edit Mode and tap the button to navigate to the new whiteboard page.
- 8. Tap Menu, select Edit Page, and select Create New Button.
- 9. Scroll to the Button Actions section of the Edit Button window and replace the Speech Message action with the Whiteboard action.
- 10. Tap **Save**. Select **Done** to exit Edit Mode.
- 11. Use the Whiteboard tools at the top of the page to draw.

### **Using the Whiteboard Tools**



#### **Back**

Select **Back** to return to the page that includes the button that links to the whiteboard.

#### Whiteboard

Select **Whiteboard** to open a menu. Tap the whiteboard outside the drawing to close a menu. When there is no drawing on the whiteboard, the options are Color, Width, Save, and Load.

- Color: Select Black, Red, Green, Blue, or Yellow.
- Width: Select Thin, Normal, or Thick to set the width (thickness) of the next line you draw.
- Save: Save the current drawing.
- Load: Load a saved drawing.

When a drawing is on the whiteboard, additional options are available: Clear, Undo, and Erase.

- Clear: Remove the entire drawing.
- Undo: Remove the most recent addition or change.
- **Erase:** Remove a portion of the drawing. When you select Erase, the eraser is selected.

# Undo arrow

Use the undo arrow to undo the most recent addition or change to a drawing.

### Erase tool

Use the erase tool erase a portion of a drawing. Select this tool and then tap any portion of the drawing to erase it. You can also drag across a portion of the drawing to erase that portion. To change the width of the eraser, tap the control once to change the width from Thin to Normal; tap the control again to change the width to Thick.

# Color selection tool

Use the color selection tool to select the color of the next line you draw. When a color is selected, the color rectangle changes to a triangle. The width of the triangle changes when you change the Width setting.

#### Menu

Tap **Menu**, select Settings, and scroll to the Whiteboard section to change the Whiteboard settings. For explanations of the settings, see "Changing the Whiteboard Settings".

## **Changing the Whiteboard Settings**

To change any of the Whiteboard settings, tap Menu, select Settings, and scroll to the Whiteboard section.

#### Disable drawing in split view

When turned on, you cannot draw on the whiteboard page when split view is enabled in iOS.

#### Scale drawing in split view

When turned on, whiteboard drawings are scaled according to the relative size of the app page when split view is enabled in iOS.

#### Reload last drawing

When turned on, the most recent drawing made on the whiteboard appears when you open Whiteboard.

#### **Autosave drawing**

When turned on, whiteboard drawings are saved automatically.

# **Enlarging Text in the Speech Display Bar**

There are a number of ways to enlarge text in the Speech Display Bar (SDB).

## **Changing Text Size or Number of Lines in the SDB**

- 1. Tap Menu and select Settings.
- 2. Scroll to the Speech Display Bar section.
- 3. Under Font Size, select a larger font size. Font sizes range from 14 Point to 72 Point.
- 4. Under Number of Lines, select the number of lines of text you want to appear in the Speech Display Bar. The number of lines ranges from 1 Line to 10 Lines.

**Note:** If you try to select a font size and number of lines that together would make the SDB larger than the screen can accommodate, the font size will be adjusted down automatically to a value that allows the SDB to fill no more than 60% of the screen. For example, if you select 10 lines with a 72-point font, the font will be adjusted to a smaller size.

# **Creating a Tap Action**

Create a tap action to enlarge the text in the SDB.

- 1. Tap Menu and select Settings.
- 2. Scroll to the Speech Display Bar section.
- 3. Under Tap Action, select **Speak and Enlarge Text**.
- 4. Tap the SDB again to close the enlarged window.

# Highlighting Words as They are Spoken in the SDB

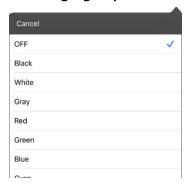
To help with literacy, the Highlight Spoken Word setting allows users to see the words highlighted in the SDB as they are spoken. When you select a color, words will be highlighted in that color one at a time in the SDB as they are spoken.

**Note:** Some voices do not support this feature. Word highlighting is disabled when scanning prompts are spoken; but it is enabled when scanned button actions add text to the SDB.

1. Choose **Menu** > **Settings** and scroll to the Speech Display Bar section.



2. Select **Highlight Spoken Word**. The setting OFF and a list of colors opens. OFF is the default setting.



3. Choose a color. The selected color appears in the setting.



- 4. Select Done.
- 5. As you select words from a page, they are highlighted one at a time in the SDB in the color you selected.

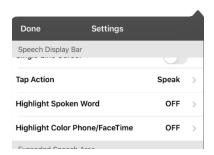


- To change the highlight color, choose **Menu > Settings**, scroll to the Speech Display Bar section, select **Highlight Spoken Word**, choose a different color, and select **Done**.
- If you pause speech, the last spoken word will remain highlighted.
- To turn highlighting off, choose **Menu** > **Settings**, scroll to the Speech Display Bar section, select **Highlight Spoken Word**, choose **OFF**, and select **Done**.

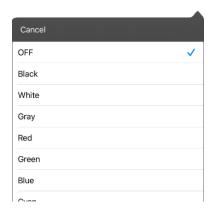
# Highlighting Words as They are Spoken during a Telephony Call

To help with literacy, the Highlight Color Phone/FaceTime setting allows users to see words highlighted as they are spoken during a telephony call. Otherwise, there is no voice output on the device user's end when they are speaking allowing them to ensure their message was spoken.

1. Tap Menu, select Settings, and scroll to the Speech Display Bar section.



2. Select **Highlight Color Phone/FaceTime**. The setting OFF and a list of colors opens.



3. Choose a color. The selected color appears in the setting.



- 4. Select Done.
- 5. As you select words during a call, they are highlighted one at a time in the SDB in the color you selected.
  - To change the highlight color, tap **Menu**, select **Settings**, scroll to the Speech Display Bar section, select **Highlight Color Phone/FaceTime**, choose a different color, and select **Done**.
  - To turn highlighting off, tap **Menu**, select **Settings**, scroll to the Speech Display Bar section, select **Highlight Color Phone/FaceTime**, choose **OFF**, and select **Done**.

# Setting up Switch Scanning in TouchChat

As an alternative to directly selecting each button on the screen, the TouchChat app offers single switch and two-switch scanning.

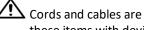
**Important:** To use TouchChat scanning, you will need either:

- Wired switches in conjunction with a PRC-Saltillo iOS device or
- An AeroSwitch®.

For other scanning setups, use iOS scanning, which can be found in the iOS Accessibility settings.

## **Setting up One or Two Switches**

You can set up one or two wired or wireless switches to work with scanning in the TouchChat app.



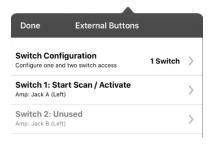
▲ Cords and cables are potential entanglement or strangulation hazards. Please consider this prior to placing these items with device users.

1. Connect or pair each switch.

Wired switch: Plug the switch into switch jack A or switch jack B on the device. If you are using two switches, plug a switch into each jack.

Wireless switch: Turn the switch on and pair it with your device according to the instructions that came with your switch.

- 2. To enable scanning, tap Menu, select Settings, scroll to the Scanning section, and turn Scanning Enabled on.
- 3. To set up the switch or switches, select **Configure Switches**. The switch access settings are displayed.



4. Choose Switch Configuration and choose the number of switches you plan to use.



If you select 1 Switch, Switch 1 will be active and Switch 2 will be grayed out. If you select 2 Switches, both Switch 1 and Switch 2 will be active.

**Note:** When "(Left)" or "(Right)" appears in a Switch 1 or Switch 2 setting, it does not affect how you should set up the switch. It only refers to the internal technical configuration of the switch, which you can disregard.

- 5. To set up Switch 1, tap Switch 1: .... The prompt "Press any switch" will appear. Press the switch intended to start and stop the scan.
- 6. To set up Switch 2, tap Switch 2: .... The prompt "Press any switch" will appear. Press the switch intended to make your choice or activation.

**Note:** To use the touchscreen as either Switch 1 or Switch 2, tap the touchscreen at the "Press any switch" prompt.

7. Adjust additional scan settings as necessary.

## **Using the TouchChat Scanning Settings**

To access the options for customizing a scanning technique, tap **Menu** > **Settings** and scroll to the **Scanning** section.

#### **Scanning Enabled**

Turns scanning on or off. You must turn scanning on to access the other scanning settings.

#### **Configure Switches**

Set up one or two external switches or the touchscreen to work with scanning.

#### Auto-Scan

You can choose to have scanning activate automatically, or you can choose to either hold the switch or step to each location. To set scanning to activate without holding a switch, turn Auto-Scan on. When Auto-Scan is turned off, a switch activation is required to move the scan through each button, one at a time.

#### **Button Hold Scan**

This setting is only available when Auto-Scan is turned off.

When Button Hold Scan is turned on, you can press and hold on a switch to move through the selected scan pattern. If you are using one switch, a selection is made when the switch is released. If you are using two switches, the first switch moves through the scan pattern and the second switch selects the target button.

#### **Auto Restart**

When Auto-Scan and Auto Restart are both turned on, a scan cycle restarts automatically after an activation.

#### **Auditory Scan**

Auditory Scan enables audio feedback during scanning. To set auditory prompts, turn Auditory Scan on. Activate your switch to hear the prompt. To retrieve a message, activate the switch again after you hear the prompt.

### **Prompt Voice**

Allows you to choose the prompt voice. When choosing a voice to use for auditory prompts, it can be helpful to choose a different voice than the one the system uses for speaking messages. To change the voice, select Prompt Voice, and select the voice you want.

To adjust the rate at which the prompt voice speaks, see "Prompt Voice Rate" below. To adjust the pitch of the prompt voice, see "Prompt Voice Pitch" below.

#### **Prompt Voice Rate**

Provides a slider that allows you to adjust the Prompt Voice rate. To adjust the rate, scroll to the Prompt Voice Rate slider. Move the slider to the right for a higher voice rate or to the left to lower the rate until the prompt voice speaks at the rate you want.

### **Prompt Voice Pitch**

Sets the pitch of the prompt voice. To set the pitch, select Prompt Voice Pitch and choose the pitch you want. Available settings are Lowest, Lower, Low, Normal, High, Higher, and Highest.

#### Pause Between Words (Auditory scan)

When Auditory Scan is turned on, Pause Between Words sets the amount of time between words in auditory prompts. Available settings are No Pause, 1 Second, 2 Seconds, and 3 Seconds.

### Scan Speech Display Bar

When Scan Speech Display Bar is turned on, a scan will include the Speech Display Bar. When this setting is turned off, a scan will skip the Speech Display Bar.

#### **Skip Empty Cells**

When Skip Empty Cells is turned on, a scan will skip an area that does not have a button or an area that has a button that only includes a speech message action but no text. When the setting is turned off, a scan will include empty button areas.

### **Scanning Type**

Sets the scanning pattern to Sequential or Row/Column. To select the scanning pattern, select Scanning Type and then select Sequential or Row/Column.

Using Sequential Scan Mode: A sequential scan steps through the buttons from left to right beginning in the first row. When the button you want is highlighted, activate your switch.

Using Row/Column Scan Mode: A row/column scan highlights each row of buttons beginning with the top row and moving down the screen. When the row that contains the button you want is highlighted, activate your switch. The scan will then step through the buttons from left to right across the row. When the button you want is highlighted, activate your switch.

#### **Manual Repeat Time**

This setting is only available when Auto-Scan is turned off and Button-Hold Scan is turned on.

Controls the speed when you are holding a switch down. Available settings range from 0.2 Seconds to 10 Seconds.

#### **Scan Cancel Time**

This setting is only available when Auto-Scan is turned off.

When using two-switch scanning (Configure Switches set to 2 Switches), this is the amount of time your device waits before it cancels the scan and starts over. For example: You move through the scan pattern with switch 1 and go past the button you want. With Scan Cancel Time enabled, you can wait the selected time (for example, 5 seconds) and if you don't activate switch 2, the scan pattern will reset at the beginning.

### Scan Speed

This setting is only available when Auto-Scan is turned on.

Sets the amount of time your device takes to move from one button, row, or column to the next in a scan. Select Scan Speed and choose the appropriate speed. Available settings range from 0.2 Seconds to 10 Seconds. For example, if you selected 1.0 Seconds, a scan would take one second from the time one button is highlighted until the next button is highlighted.

#### **Number of Rescans**

This setting is only available when Auto-Scan is turned on.

Sets the number of times the device scans the page automatically. Once you reach the set number of re-scans, the scan will stop until you activate a switch again. Select Number of Rescans and choose the appropriate number of rescans. Available settings are 0, 1, 2, 3, 4, 5, 10, and 100.

# **Making an In-App Purchase**

PRC-Saltillo provides unique vocabulary files, support packages, and curriculum support in the Upgrade Store. Apple provides an option for these materials to be purchased from within the TouchChat application.

**Note:** Logging in to the Upgrade Store requires two-factor authentication.

#### To explore the Upgrade Store:

- 1. Enable a wireless connection.
- 2. Tap Vocab and tap Choose New Vocab.
- 3. Tap Menu and select Upgrade Store.

#### To make a purchase:

In the Upgrade Store, make a selection and enter your iTunes purchase information.

### If you re-install the app:

When re-installing the app, all in-app purchases will automatically be downloaded and installed. This is only relevant for users who purchased their app and in-app purchases with their Account ID (Apple ID).

#### **NCMEC First Responder Event**

This free in-app download consists of TouchChat pages to support the project by The National Center for Missing and Exploited Children, entitled "How to Host a Sensory Friendly First Responder Event for Children with Autism". None of the activities has a link to a home page, so the Back button in TouchChat must be used to move from one activity to another. The idea is that the facilitator will set the page for a specific activity, and then the child will stay on that page. The facilitator will use the Back button to navigate back to the home page. By design, some of the pages don't speak. They are intended to allow the child to show, rather than tell, the facilitator how he or she is feeling.

# **Blocking and Restoring Access to the Editing Menus**

There may be times when you need to block access to the Editing menus. To do this, the **Use Menu Passcode** setting can be turned on or off. When this setting is turned on, the Menu and Vocab items can only be accessed by entering a password.



### To password-protect the Editing menus:

- 1. In TouchChat, tap Menu and select Settings. The Settings menu will open.
- 2. Under "Editing", turn Use Menu Passcode on.
- 3. Tap in the **Menu Passcode** field to open a keyboard.
- 4. Enter your password and tap **Done** on the keyboard.
- 5. Tap **Done** on the Settings menu. Now when the user taps either **Menu** or **Vocab**, a password prompt will be displayed.

#### To reset your password:

If you forget your password, enter the numeric sequence **72584556** to overwrite the existing password. Then you can create a new password.

### To remove password protection from the Editing menus:

- 1. In TouchChat, tap **Menu** or **Vocab**. The Password prompt will be displayed.
- 2. Enter your password. The Settings menu will open.
- 3. Turn Use Menu Passcode off.
- 4. To remove the password, tap in the **Menu Passcode** field to open the keyboard. Use the keyboard backspace key ≤ to remove the password.
- 5. Tap **Done** on the keyboard.
- 6. Tap **Done** on the Settings menu.

# **Changing TouchChat Settings**

To open the TouchChat app settings, tap **Menu** and select **Settings**. From the Settings screen, scroll to see all available settings. When you finish changing settings, tap **Done** in the upper left corner of the settings.

#### **Profiles**

#### **Save Profile**

To save the current app settings as a profile for easy access at a later time, tap **Save Profile**, enter a name for the profile, and tap **Save**.

#### **Load Profile**

To load a profile, tap **Load Profile** and select the applicable profile name.

To rename a profile, tap **Load Profile** and tap **Edit** in the upper right corner of the window. Select the red icon next to the applicable profile name, select **Rename**, modify the name, tap **Save**, and tap **Done**.

To delete a profile, tap **Load Profile** and tap **Edit** in the upper right corner of the window. Select the red icon next to the applicable profile name, select **Delete**, and tap **Done**.

#### **Navigation**

Page Animation allows you to navigate a page by scrolling up, down, right, or left.

**Allow Gestures** allows you to add a gesture to a page such as swiping left or right to engage an action.

**Gesture Pop Sound** provides audible feedback when a gesture is performed.

**Button Click Sound** provides audible feedback when a button is selected.

**Button Navigation Icons** displays the small navigation arrows in the top right corner of all buttons. When the setting is turned off, the arrows are hidden.

#### **Page Size**

**Status Bar** displays the device status bar above the Speech Display Bar.

**Keyguard Inset** adjusts the display for a keyguard. Select **Menu > Settings** and scroll to "Page Size". Then select **Keyguard Inset**.



Off = Select this option if you are not using a keyguard.

Generic = Select this option if the app is running on a current Via® device or non-PRC-Saltillo device.

PRC-Saltillo = This option appears only if your Via device supports it. Select the option to adjust the display.

#### **Editing**

**Menu Passcode** allows you to enter the password you want to use.

**Use Menu Passcode** requires a password to access the Editing menus.

**Allow Vocabulary Deletion**, when turned **off**, prevents you from accidentally deleting a customized file. Turn this setting on only if you are sure you want to delete a specific customized vocabulary file.

#### Speech

**Voice** allows you to select voices to download and install. Because there are many voice options, voices are downloadable. If you only download and install the voices you need, you can save a lot of storage space on your device.

The Voice setting displays the voice currently selected. To download and install a different voice, tap Voice to open a list of available voices. To hear how a voice sounds, select the speaker icon. Listen to several voices. When you find the voice you want, select the download icon to download and install it.

Rate allows you to use the slide bar to modify the rate of speech.

**Test** allows you to hear how the selected voice sounds at the modified rate.

**Defaults** allows you to restore all speech settings to their default values. A warning appears. If you want to restore all the default speech settings, select Continue. If you want to keep the current speech settings, select Cancel.

**Voice Pitch allows you** to make a voice sound different by modifying the pitch. Select the pitch you want: Lowest, Lower, Low, Normal, High, Higher, or Highest. This option is not available for all voices.

**Pause Between Words** allows you to add a speech delay between individual words. This option is not available for all voices.

**Phone/FaceTime Voice allows you to select** the voice you want to use for phone calls. The Phone/FaceTime Voice setting displays the voice currently selected.

- To download and install a different voice, tap Phone/FaceTime Voice to open a list of available voices.
- To hear how a voice sounds, select the speaker icon . Listen to several voices.
- When you find the voice you want, select the Apple icon under to download and install it.

#### **Speech Display Bar**

Hide Speech Display hides the entire SDB.

**Allow Copy/Paste** gives the user the option to copy/paste from the SDB.

Auto Capitalization capitalizes the first word of a sentence automatically.

**Show Icons** displays icons with text in the SDB.

Hide Delete Button hides the SDB's Delete button.

Font allows you to select one of the seven available fonts for use for text in the SDB.

**Font Size** determines the size of the font that appears in the SDB. Font sizes range from 14 Point to 72 Point. **Note:** If you try to select a font size and number of lines that together would make the SDB larger than the screen can accommodate, the font size will be adjusted down automatically to a value that allows the SDB to fill no more than 60% of the screen.

**Font Color** allows you to choose one of the 12 available font colors to apply to text in the SDB.

Background Color allows you to choose one of the 12 available background colors to apply to the SDB.

**Number of Lines allows you to choose** how many lines of text you want to appear in the SDB. The number of lines ranges from 1 Line to 10 Lines.

**Visible Cursor** displays the cursor to appear in the SDB. Turn this setting off if you do not want the cursor to appear in the SDB. If this setting is turned off and you insert the cursor at the end of the SDB while in Place Cursor mode, the cursor will not appear.

**Allow Place Cursor** allows Place Cursor to appear as an option in the SDB context menu. This would allow you to press and hold on the SDB to place the cursor without setting up a Place Cursor button.

Tap Action allows you to choose Speak, Speak and Enlarge Text, or No Action when the SDB is tapped.

**Highlight Spoken Word** allows you to select a color to see the words highlighted in the SDB as they are spoken.

**Highlight Color Phone/FaceTime** allows you to select a color to see the words highlighted in the SDB as they are spoken during a telephony call.

#### **Expanded Speech Area**

Font allows you to select one of the seven available fonts for use for text in the expanded speech area.

**Font Size d**etermines the size of the font that appears in the expanded speech area.

**Font Color** allows you to choose one of the 12 available font colors to apply to text in the expanded speech area.

**Background Color** allows you to choose one of the 12 available background colors to apply to the expanded speech area.

#### Speak

**Speak Characters** allows each character to be spoken as it is entered.

**Speak Words** allows each word to be spoken as it is entered.

**Speak Sentences** allows each sentence to be spoken as it is entered.

**Auto Clear** allows you to set what happens to text in the Speech Display Bar after it is spoken.

- Off: Spoken text remains in the Speech Display Bar until you clear it.
- Immediate: Text is cleared automatically from the Speech Display Bar as soon as it is spoken.
- After Next Activation: Text is cleared automatically from the Speech Display Bar when you
  activate a button in your vocabulary.

**Grammar** allows post-morphing grammar transformations (for example, the "Apply Grammar" button action) to be spoken. When this setting is turned off, post-morphing grammar will not be spoken.

**Prevent Interruption** prevents interruptions of speaking a sentence if you accidentally hit another button while it is speaking.

#### Tilt

The Tilt settings are available only when the app is running on an iPhone.

**Preferred Orientation** allows you to set your preferred screen orientation based on how you orient the phone. If you hold the phone in portrait orientation, the screen will show "Portrait". If you hold the phone in landscape orientation, the screen will show "Landscape". Tap **Set** to set your preferred orientation.

**Tilt Action** determines whether moving the phone affects screen reorientation. Available options are Reorient display and No action.

- When Reorient Display is selected, the screen will automatically reorient when you move it.
- When No Action is selected, the screen will stay locked in the same orientation when you
  move it.

### **Data Logging**

**Enable Logging** turns on data logging, allowing your device to collect language usage data which you can upload to the Realize Language website for web-based analysis.

Privacy Password allows you to set or change your data logging privacy password.

**Export Log allows you to export** a data logging file manually.

Clear Log clears usage data for the current person.

Realize Language Setup uploads data collected for a person to the Realize Language website for analysis.

#### **Buttons**

**Activate on Release** sets buttons so they will not activate until released, rather than on touch.

**Dwell Time** controls the delay before a button press is recognized in case a user needs to slide across multiple buttons before pressing the intended button.

#### **Release Time**

- Buttons: All buttons are disabled for specified period of time after each button activation to prevent accidental double button activations.
- SDB: The SDB is disabled for the specified period of time after the user taps the SDB to prevent accidental speaking of words displayed in the SDB twice.

**Force Font Size maintains** a consistent font size for button labels. When this setting is turned off, the button label font size is automatically reduced as needed to allow the entire label to fit into the button area.

**Highlight Touch** briefly highlights the button when it is activated.

**Gradient Fill** gradually blends button colors into each other.

**Gradient Saturation** adjusts the saturation/opacity (intensity) of the gradient as you move the slider.

- Moving the slider to the right makes colors appear more saturated/opaque (intense).
- Moving the slider to the left makes colors appear less saturated/opaque (pale).

**Hide All Icons** hides the icons on all buttons, allowing only the text to appear. Note that hiding the button icons will also force the SDB setting "Show Icons" off.

**Show Hidden Buttons** displays buttons that have been hidden.

**Show Grid displays** a visible grid in blank button areas.

**Dynamic Grammar Labels** displays the changes that will be made to words when grammar rules are applied. See "Advanced Grammar Features".

**Button Margin** allows you to add extra space around buttons. Select a margin size between 1 Point and 100 Point. The default size is None.

**SymbolStix Skin Tone** changes the skin tone of people displayed on buttons.

#### **Prediction**

**Prediction Type allows you to s**elect Learning + Static or Static only.

- Learning + Static: Word prediction includes the ability to learn and add words to the word prediction dictionary. The settings that apply to learning are available.
- Static only: Word prediction uses the word prediction dictionary. The settings that apply to learning are not available.

**Learned Words** tracks words either (1) added manually or (2) spoken in the vocabulary. These words are prioritized over the Static dictionary words.

#### Whiteboard

**Disable drawing in split view prevents you from** drawing on the whiteboard page when split view is enabled in the iOS settings.

**Scale drawing in split view** scales whiteboard drawings according to the relative size of the app page when split view is enabled the iOS settings.

**Reload last drawing** displays the most recent drawing made on the whiteboard when you open Whiteboard.

Autosave drawing automatically saves whiteboard drawings.

#### **Head Tracking**

Head tracking is only available on iOS or iPadOS devices that have a front-facing TrueDepth® camera.

**Enable Head Tracking** turns head tracking on or off. When this option is turned on, you can use small head movements to control where the pointer moves on the screen. For details, see "Setting up and Using Head Tracking".

#### **Social Networking**

This setting is available on non-dedicated devices only.

Allow Social Networking allows you to share text from the SDB with social networks.

#### **Amp Connect**

**Select Amp** selects your amplifier name to make a Bluetooth connection to the TouchChat software for getting proper battery status readings.

**Set up Amp** sets left and right speaker volume, bass, and treble.

#### Scanning

Scanning Enabled makes the scanning settings available. See "Using the TouchChat Scanning Settings".

# **Updating the TouchChat Application Software**

To update your TouchChat app beyond version 2.39, your device must be running iPadOS 14 or iOS 14 or higher. When an update is available, the App Store icon will appear with a number on the right-hand corner of the icon.

Important: Wi-Fi must be turned on.

- 1. Tap the App Store icon.
- 2. Tap **Updates** on the bottom right of the screen.
- 3. TouchChat will be listed under Updates.
- 4. Tap **Update** to the right of TouchChat.
- 5. Enter the Account ID (Apple ID) that you used to purchase TouchChat previously. The update will start downloading.

# **Analyzing Language Development**

You can use the data logging capabilities of your device to collect information on a person's language development. Then you can upload that information to the Realize Language website.



This process allows you to monitor, measure and maximize the person's use of the device.

## **Using the Realize Language Website**

Realize Language is a subscription-based online service that organizes and analyzes information and presents the results in easy-to-understand graphic formats that provides valuable insights into each person's language development. Using this service from your computer, you can

- Track the person's progress and communication development over time
- Compare different aspects of communication automatically
- Create a detailed summary of performance
- Share information with others
- Quickly create reports that anyone can understand

To learn more, go to the Realize Language website: https://realizelanguage.com/info/

To view or download the Realize Language Starter's Guide, go to https://realizelanguage.com/info/support

# **Turning on Data Logging from Your Device**

When data logging is turned on, your device collects language usage data which you can upload to the Realize Language website for web-based analysis.

- 1. In TouchChat tap **Menu** and select **Settings**. The TouchChat Settings screen will be displayed.
- Under Data Logging, turn on Enable Logging.



When data logging is turned on, the data logging icon appears in the Speech Display Bar.



**Important:** If you plan to use the Realize Language website to analyze data, set up a person before you start collecting data.

### **Creating a Privacy Password**

Data logging provides the option to create a privacy password to protect the data you collect against unauthorized access.

**Important:** When you create your privacy password, be sure to write it down or store it securely by some other means. If you forget or lose your password, you will need to follow the procedure under "Changing or Removing Your Privacy Password".

- 1. Under Data Logging, tap the password box located to the right of **Privacy Password**. A cursor will appear in the password box and keyboard will be displayed.
- 2. Type the privacy password you want to use and tap **Done**. The Confirm New Privacy Password prompt will be displayed.
- 3. Type your password again and tap **Enter**. "New Password Set" will be displayed.
- 4. Tap **OK** to close the message.

## **Changing or Removing Your Privacy Password**

By default, each time you save data to a file, you enter a password. Entering a password helps ensure privacy—only you will be able to view the data. You can change this privacy password as often as you want, or you can eliminate the need for a privacy password.

#### To change your privacy password:

1. Under Data Logging, tap the password box located to the right of **Privacy Password**. A Privacy Password prompt and keyboard will be displayed.



- 2. Type your old privacy password and tap **Enter**. A cursor will appear in the password box.
- 3. Use the backspace key to clear the Privacy Password field.
- 4. Type your new password and tap **Done**.
- 5. The Confirm New Privacy Password prompt will be displayed. Type your new password again and tap **Enter**.
- 6. "New Password Set" will be displayed. Tap **OK** to close the message.

#### To remove your privacy password:

If you prefer not to enter a password each time you save data to a file, use this procedure. Keep in mind, however, that you will also lose the privacy protection a password provides.

- 1. Under Data Logging, tap the password box located to the right of **Privacy Password**. A Privacy Password prompt and keyboard will be displayed.
- 2. Type your old privacy password and tap **Enter**. A cursor will appear in the password box.
- 3. Use the backspace key ≤ to clear the Privacy Password field and tap **Done**.
- 4. "Privacy Password Cleared" will be displayed. Tap **OK** to close the message.

# Recovering from a Forgotten or Lost Privacy Password

If you forget or lose your Data Logging Privacy Password, follow these steps.

**Important:** This process will remove any currently logged data to ensure the device user's privacy.

- 1. Back up your vocabulary file. See "Backing up a Customized Vocabulary File using iTunes", "Backing up a Customized Vocabulary File using iShare", "Backing up a Customized Vocabulary File using AirDrop®, Google Drive™, or Email", or "Backing up a Customized Vocabulary File using Dropbox®".
- 2. Delete the TouchChat app from your device.
- 3. Reinstall the TouchChat app.
- 4. Set up a new password privacy password, using the procedure under Creating a Privacy Password".

## **Uploading Data for Analysis**

This section applies to non-dedicated devices only.

Upload data collected for a person to the Realize Language website for analysis.

1. Tap **Realize Language™ Setup** to open the Realize Language Setup window.

**Note:** The first time you upload data, enter your privacy password.

- 2. Enter your Realize Language account email address and Realize Language account password.
- 3. Tap the Current Person field and select the person for whom you want to upload data.
- 4. Tap **Upload Now**. "File successfully updated" will appear.
- 5. Tap **Save**. By tapping **Save**, your Realize Language account email address and Realize Language account password will be retained in the Realize Language Setup window. For future uploads, all you need to do is select the person from the Current Person list.

When the data has uploaded successfully, return to the Settings menu and use **Clear Log** to clear the person's data. Then you can start collecting new data for that person.

## **Clearing Usage Data**

To clear usage data for the current person:

- 1. Under Data Logging, tap the Clear button.
- 2. The Privacy Password prompt and keyboard will be displayed. Type your privacy password and tap **Enter**.
- 3. "Do you really want to Clear Log?" will be displayed. Choose **Yes** to clear the data log.
- 4. "Clear Log Completed" will be displayed. Tap **Okay** to close the message.

## **Clearing Your Realize Language Account Credentials**

If you want to clear your Realize Language account credentials, select the **Forget Account** button in the Realize Language login window. For example: You are a clinician and you want to disconnect from your Realize Language account before loaning a device to a client. By doing this, your Realize account email address is not visible, and your account will not accumulate data collected for the client.



**Note:** The **Forget Account** button will be active only after you enter your credentials in the Realize Language email and password fields.

When you select the **Forget Account** button:

- You will be prompted to confirm that you really want to clear your Realize Language credentials.
- If you confirm, your stored Realize Language credentials will be cleared, Enable Auto-Upload will be disabled, and the login window will close.

### **Exporting a Data Logging File Manually**

- 1. Select **Menu** > **Settings** and scroll to the Data Logging section.
- 2. Select the Export Log **Export** button. The following prompt will appear:
  - "Once downloaded or exported, your data log file will only be protected by the security on your device or within the third party application being used."
- 3. Select Yes.
- 4. Select the export option you want from the LogFile window.

# Adding a Webhook Event to a Button

Do you know about webhooks, and would you like to use them with your device? Here's how TouchChat supports them. Please note that this section requires a basic understanding of webhooks and programming skills.

Important: You must be connected to Wi-Fi to use webhooks.

### **Terms Used in This Section**

#### webhook

A webhook is an event that triggers an action.

### webhook service or provider

A webhook service is a web application for retrieving and storing data from a certain event.

#### webhook event

A webhook event is a web request via a URL that can contain additional information needed by the webhook service or provider.

There are two parts to a webhook event: (1) the URL and (2) the payload in JSON format. The event is the piece that TouchChat sends.

Event example: Create a document

#### URL

A URL is a website address. For webhooks, a URL is the address sent to trigger an event. Webhooks use the http protocol to communicate with the webhook service/provider.

#### **Payload**

Additional instructions can be sent with the URL to perform the event. These additional instructions are referred to as a payload.

Note: Not all events need a payload.

Payload examples: Add content to your document (see "webhook event" above); format the content

The webhook service or provider defines the payload. Here's what a small portion of a payload looks like when it is delivered to a webhook service:

```
{
  "event_id": "LtWXD3crgy",
  "event_type": "form_response",
  "form_response": {
    "form_id": "IT4Z3j",
    "token": "a3a12ec67a1365927098a606107fac15",
    "submitted_at": "2018-01-18T18:17:02Z",
```

#### **JSON**

Webhooks must deliver responses (payloads) in JSON format, a language used by programmers. TouchChat provides an interface for these responses. The example under "payload" above is in JSON format.

## **Adding a Webhook Event**

You can create as many webhook buttons as you want, but you can only specify one URL for each button.

Examples of webhook events: send the latest weather report to your device; trigger a payment; send an alert when something happens; turn on a light; open a door; set a thermostat; operate a smart home device

**Note:** You can simplify programming webhooks by using ChatEditor, especially copying and pasting URLs and entering data in JSON format.

- 1. Go to the page on which you want the webhook button and tap **Menu**.
- 2. Tap Edit Page. The page is now in Edit Mode.
- 3. Either tap or touch and hold the button you want to modify. The Edit Button menu opens.
- 4. Tap Edit This Button. A window opens that will allow you to modify the button.
- 5. Enter a button label and select or import an image.
- 6. Scroll to the **Button Actions** section.
- 7. Tap **Add** to open a list of actions.
- 8. Tap WebHook to open a window.



- 9. Tap after https:// to insert a cursor and open a keyboard.
- 10. Enter the URL for the webhook event. This can be copied from the webhook service/provider site.
- 11. If your event requires a payload, tap in the **JSON** field to insert a cursor and enter the data in JSON format that you want to send from the button.
- 12. To test the webhook, tap **Test Webhook**.
- 13. When you finish, tap **Done**. The webhook URL will appear in the Button Actions section.
- 14. Tap **Save**.
- 15. Make sure you have an active Wi-Fi connection and choose the button you created.

# Viewing TouchChat and Another App Side-by-Side

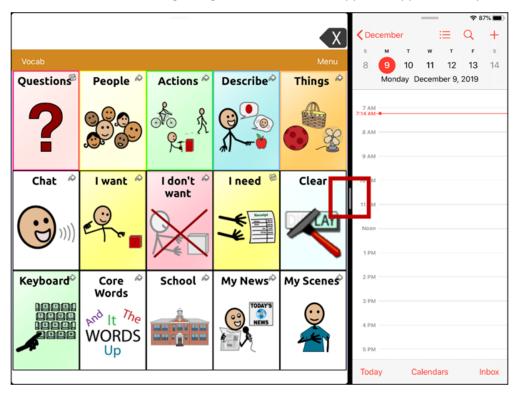
This section applies to non-dedicated devices only.

iOS Split View allows you to view two apps side-by side at the same time. Not all apps support this feature. Split View should function by default. If Split View does not function by default, open the iOS Settings, select **Home Screen & Dock**, select **Multitasking**, and turn on **Allow Multiple Apps**.

- 1. On your device, open the TouchChat app.
- 2. Swipe up from the bottom of the screen to display the list of your recently used apps.



3. On the list, touch and hold the icon for the app you want to view with TouchChat and then drag it off the dock to the left or right edge of the screen. The apps will appear side-by-side.



Note: To adjust the relative size of each app, drag the app divider to the left or right.

# **Telephony: Using the TouchChat App to Make Phone Calls**

#### Important:

- You must be using the TouchChat app on a non-dedicated device. If you are using a dedicated device, you will not be able to use the phone functionality.
- You must have version 2.23 or later of the TouchChat app.
- You and each person you call must have a FaceTime account.

#### To select or change your phone voice:

During a phone call, your phone voice will be different from your usual device voice.

- 1. In TouchChat Settings, in the Speech section, select **Phone/FaceTime Voice** to open a list of available voices. The voice currently selected displays a checkmark.
- 2. To change the voice, select the speaker icon to hear how a voice sounds. Listen to several voices if necessary.
- 3. When you find the voice you want, select the Apple icon under to download and install it.

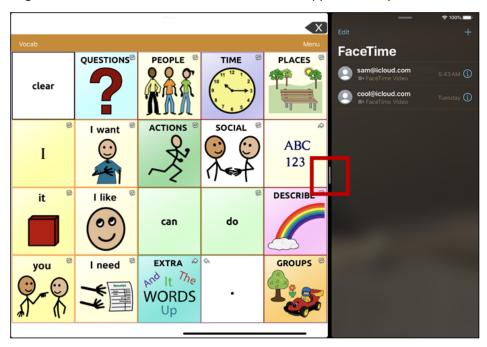
#### To make a phone call:

- 1. On your device, open the TouchChat app.
- 2. Swipe up from the bottom of the screen to display the list of your recently used apps.



**Tip:** If you haven't used the FaceTime app recently, the icon will not appear on the list. Open FaceTime and then close it. The icon will then appear on the list.

3. On the list, touch and hold the FaceTime app icon and then drag it off the dock to the left or right edge of the screen. TouchChat and FaceTime will appear side-by-side.



Note: To adjust the relative size of each app, drag the app divider to the left or right.

- 4. From the FaceTime app, select the person you want to call.
- 5. When the person you are calling answers, use the TouchChat app to start speaking.

**Note:** During the call, TouchChat will switch from your usual device voice to the Phone/FaceTime voice you selected. When you end the call, TouchChat will switch back to your usual device voice.

6. To close FaceTime and Split View when you end the call, drag the app divider over FaceTime.

**Note:** If you want to see words highlighted in the SDB as they are spoken during a telephony call, see "Highlighting Words as They are Spoken during a Telephony Call".

# **Advanced Grammar Features**

The features explained in this appendix are intended for persons with extensive knowledge of grammar. Please note that this is an alternative way to set up grammar within a vocabulary file. Some vocabulary files already have a grammar in place.

# **Creating a Grammar Button**

To create a button that changes a word to a different grammatical form:

- 1. Go to the page with the button location you want.
- 2. Tap Menu and select Edit Page.
- 3. Press and hold the button you want to use.
- 4. Select Edit This Button.
- 5. Add a label. For example, enter **-s**.
- 6. Scroll down to the Button Actions section.
- 7. Tap **Add**.
- 8. Tap Grammar Action.



- 9. Tap the action you want. For example, tap **add -s**. The action will be listed in the Button Actions section.
- 10. Tap Save. In this example, a button labeled "-s" will be available to pluralize all nouns.

# **Identifying Parts of Speech**

To apply a part of speech to a button:

- 1. Navigate to a page of "things" (nouns).
- 2. Tap Menu and select Edit Page.
- 3. Press and hold a "thing" button (for example, car), select Edit This Button, and scroll to the Actions section.
- 4. Tap **Add** to open the list of actions.
- 5. Select **Apply Grammar Property**. The Part of Speech menu will list adjective, noun, and verb options.
- 6. Select the applicable part of speech (for example, **noun**).
- 7. Choose **Save**. In this example Apply Grammar Property (noun), will appear at the bottom of the list of actions defined for the button.

**Important:** The grammar property must appear first in the list of actions. You'll need to move it to the top of the list.

- 8. Tap **Edit**. A Delete/Rename icon will appear in front of each action and gray bars will appear to the right. Touch and hold the gray bars to the right of the Apply Grammar Property (noun) action and drag it to the top of the list of actions.
- 9. Choose Save.
- 10. Repeat steps 3 through 10 for the remaining "thing" buttons on the page.

# **Creating a Grammar Rule Button**

- 1. Press and hold the button you want to set up as a pluralize button, select **Edit This Button**, enter a label for the button (for example "-s"), and choose the **Actions** tab.
- 2. Choose **Add** to open the list of actions.
- 3. Select **Apply Grammar State**.



These options perform as follows:

- add -ed verb simple past tense
- add -en verb past perfect participle
- add -er adjective comparative
- add -est adjective superlative
- add -ing verb present participle/gerund
- Add -ly adverb
- add -s noun plural
- 4. Select the applicable option (for example, add -s).
- 5. Choose **Save**. In this example, Apply Grammar State (add -s) will appear in the list of actions defined for the button.
- 6. Remove any other actions that were already on the list.
- 7. Choose **Save**. In this example, a button labeled "-s" is now available to pluralize all words identified as nouns.

# **Using Your Grammar Rule Button**

Place the grammar rule button on a page of applicable items. For example, place a pluralize button on a page of things (nouns). If you tap your pluralize button and then choose a thing, you will need to tap the pluralize button again before pluralizing another thing.

- 1. In the Speech Display Bar (SDB), enter the words you want to speak *up to* the thing you want to pluralize. For example, enter "I want more".
- 2. Tap the "-s" button you created in the previous section, "Creating a Grammar Rule Button".
- 3. Choose the thing button you want (for example, car). The SDB will display "I want more cars".

# **Clearing a Grammar Rule**

You may find it useful to create a Clear Grammar State button.

If you tap the pluralize button and decide you don't want to pluralize a word on the current page, you can move to another page of things, select a noun from that page, and that noun will be pluralized.

If, however, you tap the pluralize button and decide you don't want to pluralize any word, the software will pluralize the next noun you select unless you clear the pluralize state. In this case, after you tapped the pluralize button and then changed your mind, you would navigate to your Clear Grammar State button and tap it. From that point forward, nouns won't be pluralized until you tap your pluralize button.

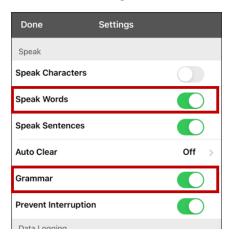
# To create a button for clearing the current grammar state:

- 1. Go to the button you want to use and tap **Menu**, select **Edit Page**, and select **Edit This Button**.
- 2. Give the button a label, scroll down to the Actions section, select **Add**, and select the action **Clear Grammar State**.
- 3. Remove any other actions that were already on the list.
- 4. Choose Save. This button will now clear any grammar state that has been activated.

# **Toggling Speaking of Modified Words On or Off**

When you have your device set to speak after each word, you may not want to speak the modified forms of words. For example, if you add an "-s" action to a button (see "Creating a Grammar Rule Button" and "Using Your Grammar Rule Button"), you may not want to speak "car and then "cars". The Grammar option in the Speak settings allows you to set whether the modified form speaks.

Tap **Menu**, select **Settings**, and scroll to the Speak section. Select **Grammar** to turn it on or off. By default, this setting is turned on.



**Note:** To use the Grammar option, **Speak Words** must be turned on. If Speak Words is not turned on, Grammar does not appear as an option. For additional information on speech options, see "Speaking after Every Character, Word, or Sentence".

# When the Grammar option is turned on, the conjugated form of the word is spoken. For example:

Select I want — "I want" is spoken. Select **car** — "car" is spoken. Select **more** — "more" is spoken. Select **-ed** — "cars" is spoken. Tap the SDB — "I want more cars" is spoken.

# When the Grammar option is turned off, the conjugated form of the word is not spoken. For example:

Select I want — "I want" is spoken. Select **car** — "car" is spoken. Select **more** — "more" is spoken. Select **-ed** — "cars" is **not** spoken. Tap the SDB — "I want more cars" is spoken.

# **Setting up and Using Head Tracking**

This appendix explains how to set up and use head tracking with the TouchChat app.

# **Setting up Head Tracking**

**Note:** Head tracking is only available on iOS devices or iPadOS devices that have a front-facing TrueDepth® camera.

The head tracking feature allows individuals who are unable to use their hands to alternatively use small head movements to control where the pointer moves on the screen. The front camera in your device translates these head movements into pointer movements and activations/selections on the screen.

# **Turning Head Tracking On or Off**

To access the head tracking settings, tap **Menu** and select **Settings**. Under Head Tracking, tap **Enable Head Tracking** to turn head tracking on or off.

## Important:

The first time you enable head tracking, you will be prompted to calibrate: "Calibration Needed: Your cursor may not be accurate. Please calibrate now."

Tap Calibrate and perform the calibration procedure. If you aren't ready to calibrate, tap Later.

The first time you enable head tracking, you will be prompted to allow access to the device's front-facing camera. Select **OK**. If you don't allow access, you will not be able to use head tracking. If the message "Camera Permission Denied" appears, see the resolution under "Troubleshooting Head Tracking".

# **Positioning the User**

Analysis of positioning by a qualified person is required to prevent repetitive stress injuries to the user.

Position the user approximately 12 to 36 inches from the device screen. You may find that the user has more control when located toward the lower end of that range.

If someone is sitting beside the user, try to position the device to face the user as much as possible. If the camera detects two faces, the head tracking system will choose the largest or most clearly recognizable face.

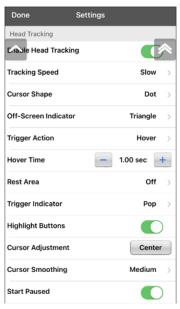
# **Adjusting Head Tracking Settings**

It is important to adjust the head tracking settings in the TouchChat software to work best for the individual who will be using it.

**Important:** Because head tracking depends on the user's head movement capabilities, these instructions only cover the setup basics. You may need to refine your settings several times. We suggest changing one setting at a time.

# To change a setting:

1. Choose Menu and then Settings.



- 2. Under Head Tracking, select the setting you want to change. A list of options will be displayed.
- 3. Select the option you want.
- 4. Choose Done.

# **Available Settings**

### **Enable Head Tracking**

Turn head tracking on or off. When you turn Enable Head Tracking on, all the head tracking settings are displayed.

### **Tracking Speed**

The relative speed at which the cursor moves on the screen for each head movement. Choose from the following tracking speeds: Very Slow, Slow (default), Normal, Fast, and Very Fast. The slower settings require greater head movement; the faster settings require less head movement.

# **Cursor Shape**

The type of cursor that is displayed to indicate head position as you move your head and make selections. You can indicate head position by cursor, by highlight, or by both at the same time. Choose from the following cursor shapes: **Dot** (default) , **Crosshair** , or **Arrow**.

If you set Cursor Shape to **None**, it is best to turn the Highlight Buttons setting on. If you have Highlight Buttons turned off, there will be no visible cursor and you will have no visible way to track head movement.

### **Off-Screen Indicator**

Indicates when head movement is taking the cursor off the screen to the left, right, top, bottom, or any corner. Choose from the following off-screen indicators.

- None No off-screen indicator will appear
- **Dot** A dot will appear at the edge of the screen. The dot gets larger the farther off-screen you move.
- **Triangle (default)** A triangle will appear at the edge of the screen

### **Trigger Action**

The head or face action that will make an activation. When you stop moving your head to point at the item you want, the cursor appears on that item or the item is highlighted. The selected action then activates the item. Choose from the following trigger actions.

- None No activations will be made
- **Hover** When you point at an item for an extended time, a circle begins to form around the cursor. For example: •. When the circle is complete (determined by your Hover Time setting), the item is activated. If you point away from the item before the circle is complete, the item is not activated.

**Note:** When you select Hover as the trigger action, the setting Hover Time replaces the setting Trigger Sensitivity.

**Important:** If you select **Hover** as the trigger action, do not attempt to pause head tracking. Currently, the hover trigger will not resume head tracking.

- Blink (default) Blink your eyes to make an activation.
- Mouth Open Open your mouth to make an activation.
- Eyebrows Up Raise your eyebrows to make an activation
- ▶ Tongue Out Stick out your tongue to make an activation
- Smile Smile to make an activation
- Frown Frown to make an activation

# **Trigger Sensitivity**

The degree of trigger movement required to make an activation. Choose Low, Medium, or High (default).

**Note:** When you select **Hover** as the trigger action, the setting Hover Time replaces the setting Trigger Sensitivity.

# **Rest Area**

The rest area is an inactive area surrounding the last activation point. This area allows the user to rest before moving to the next activation. When the user is within the rest area, head-tracking does not make activations via any trigger action. To access the rest area settings, choose **Rest Area** from the Head Tracking settings. The rest area settings will be displayed.

To activate the rest area: Select the Rest Area On/Off button to turn the rest area **On**. Turning the button on activates the rest area and the rest area settings.

**Note:** When the Rest Area On/Off button is turned **Off**, the rest area settings are not available.

To set the size of the rest area: Select **Rest Area Size** to open a window for adjusting the size of the rest area radius. Select a value and choose **OK**.

Note: Even if Rest Area Size value is set to Off, the "Use Button as Rest Area" option is still available.

To use the last vocabulary button activated as the rest area: Select **Use Button as Rest Area**. The last vocabulary button activated becomes the rest area. While the pointer is within the button, head tracking does not make any activations, allowing the user to rest. "Show rest area" and "Rest area size" are not needed and are therefore not available when User Button as Rest Area is selected.

To make the rest area visible on the screen: Select **Show Rest Area**. A light circle will outline the rest area perimeter. Selecting Show Rest Area does not enable the rest area itself. It merely makes the rest area visible on the screen. The Rest Area On/Off setting (see above) enables and disables the rest area. To leave the rest area and resume making activations, the user simply moves the pointer out of the rest area circle or off the vocabulary button used as the rest area.

### **Trigger Indicator**

The visual indication that an item has been activated. Choose one of these indicators:

- None No visual indicator
- Dot A light-colored, transparent dot
- Pop (default) A starburst

**Note:** A red **X** appears when you try to use your trigger action on a non-selectable item.

# **Hover Time**

When you select **Hover** as the trigger action, the setting Hover Time replaces the setting Trigger Sensitivity.



Tap + to increase hover time in increments of 0.05 seconds; tap – to decrease hover time in decrements of 0.05 seconds. Available times range from 0.2 seconds to 2.5 seconds. The default hover time is 1.00 second.

# **Highlight Buttons**

When Highlight Buttons is turned on, buttons are highlighted by a colored outline to indicate head position as you move your head. Tap to turn on the highlight. You can indicate head position by cursor, by highlight, or by both at the same time. Highlight Buttons is turned on by default. If you turn Highlight Buttons off, be sure to select a cursor shape. If you turn Highlight Buttons off and set Cursor Shape to None, you will have no visible way to track head movement.

### **Cursor Adjustment**

Cursor Adjustment allows you to adjust the relative position of the cursor when the user is unable to be positioned directly in front of the device.

### Center

Selecting Center will adjust the position of the cursor so that it is centered with respect to the user's current head position. If you change the orientation or the position of the device relative to the user, you may need to re-center the cursor.

For example, a device is mounted slightly to the left of the user on a wheelchair. Because of this, when the user looks straight ahead, the cursor may appear shifted to the right. To compensate for this, have the user position his or her head at a comfortable, natural starting position and then select Center. This will automatically adjust the cursor so that it is once again centered on the screen, relative to the user.

When you select **Center**, the cursor is hidden temporarily and the centering image appears in the center of the screen. Have the user look at the image until the image disappears (after three seconds). The cursor will be centered.

**Tip:** You can also center the cursor by creating a Center button in your vocabulary.

- 1. Navigate to the page that includes the button you want to use.
- 2. Tap Menu, select Edit Page, tap the button you want to use, and select Edit This Button.
- 3. Give the button a name that describes its purpose.
- 4. Scroll to the Button Actions section.
- 5. Tap **Add**.
- 6. Scroll through the list of actions and select **Center Head Tracking**.
- 7. Tap **Save**. Tap **Done** to exit Edit Mode.

### **Cursor Smoothing**

Smoothing compensates for minor shakiness or tremors to reduce accidental button activations. The greater the user's involuntary head movement, the more you may need to increase the smoothing value to compensate. A lower smoothing value will also make the cursor more responsive. Choose one of these options:

- Low The cursor will appear less stable but will be more responsive to head movements.
- **Medium (default)** The cursor will appear slightly more stable and will be slightly less responsive to head movements.
- **High** The cursor will appear very stable but will be less responsive to head movements.

### **Start Paused**

When you turn **Enable Head Tracking** on, head tracking is paused and "Resume" appears centered between Vocab and Menu. Activate **Resume** to start making selections.

# Additional Setting - Auto-Lock Time

If the device screen dims while you are using head tracking, change the Auto-Lock time. Change the time only as much as necessary. Longer auto-lock times will use more battery charge.

- 1. Open the iPad settings.
- 2. Select **Display & Brightness** in the left pane.
- 3. In the right pane, select Auto-Lock.
- 4. Select the next higher time value.
- 5. Return to TouchChat and continue using head tracking.
- 6. If the screen still dims too soon, repeat steps 1 through 5.

# **Head Tracking Tips**

# **Pausing Head Tracking**

When you turn head tracking on, "Pause" appears centered between Vocab and Menu. When you activate Pause, head tracking stops temporarily and "Resume" appears. Use your trigger action to activate Resume and start up head tracking again.

**Note:** When the on/off head tracking setting **Start Paused** is turned on, head tracking is paused by default when opened. Simply Activate **Resume** to start making selections.

### Scrolling

When head tracking is enabled, quick scroll arrows appear in the corners of the TouchChat settings and the TouchChat list of vocabularies. When you need to scroll through these lists of items, point at and trigger the appropriate quick scroll arrow.

- Scroll down through the listed items
- Scroll up through the listed items
- Jump to the bottom of the list
- Sump to the top of the list

# **Troubleshooting Head Tracking**

When you try to enable head tracking in the TouchChat settings, you see the message "Camera Permission Denied".

While customizing a vocabulary sometime in the past, you may have been denied camera access.

## Resolution:

- 1. Open the iPad settings.
- 2. Select the **TouchChat** app in the left pane.
- 3. In the right pane under "Allow TouchChat to Access", turn Camera on.
- 4. Return to TouchChat and enable head tracking in the settings.

# **Deleting Your PRC-Saltillo Account**

If you need to delete your PRC-Saltillo account, do the following.

- 1. In TouchChat, tap Vocab and Choose New Vocab.
- 2. Tap Menu.



- 3. Select **Delete Account**.
- 4. Enter your email address and password and tap **Login** to open the PRC-Saltillo website.
- 5. Select the login icon and choose **Edit My Account** > **Settings** > **Delete Account**.
- 6. Enter your password to delete your account.

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